

# MEDICAL SERVICES IN DIGITAL INTERNATIONAL EXPERIENCE Peeter.Ross@taltech.ee

## Prof. Peeter Ross, MD, PhD

ICU-RERE ICU-Knowledge Triangle, Innovation: Reinforcing of Education- Research

E-Health & Medical Links

Tallinn University of Technology

East Tallinn Central Hospital, Radiologist

The World Bank, Asian Development Bank, KfW German Development Bank - Consultant SMIS International OÜ, SafeToAct OÜ - Owner

24.09.2022

# Basic principles of eHealth/Digital Health services

- Use of matrix links and central databases instead of pointto-point connection and data silos
  - main difference between conventional telemedicine and Digital Health Platform
- Database is accessible to different users on the same time
- Service provision is not depending on the time
- eHealth service has more business model components
- Person/Patient could interact with health data



# LEVELS OF DIGITALIZATION IN DIFFERENT HEALTH CARE DOMAINS IN ESTONIA

Content and main users	Properties	Level of implementation	Responsible organization
Provision of health care services – diagnostics and treatmment PHYSICIANS and PATIENTS	Operational data – Electronic Medical Records, RIS, LIS, PACS	+++	Ministry of Social Affairs, E- health Foundation
Health care institution management HOSPITAL MANAGERS	Business intelligence, performance indicators	+	Ministry of Social Affairs, E- health Foundation
Health data analytics – research, reporting, public health data RESEARCHERS	Disease prevalence, health indicators, disease registries	+	National Institute for Health Development
Health care and policy indicators GOVERNMENT and LOCAL AUTHORITIES	Health care services' planning, key performance indicators and reports, and healthcare policy making	_	Ministry of Social Affairs, Statistics Estonia
Health care financing INSURANCE	Reimbursement, reporting of medical activities	++	Estonian Health Insurance Fund
Third party services for patient CITIZEN / PATIENT DIGITAL HEALTH INDUSTRY	Provision of tools and services for patient, e.g., activity monitoring, diet, etc.	+-	Ministry of Social Affairs, E- health Foundation



#### **NEXT OPPROTUNITIES FOR DIGITAL HEALTH PLATFORM**

Data services
- high data
quality is a
prerequisite

Health, medical and social care services

Cross-sectoral or cross-border services

- Decision support for data entering increased data quality
- Creation of specialty specific registries, classifications, terminologies
- Analytics care quality and performance
- Integration of different personal health/activity/life-style records with governmental health care services
- Wider use of apps in health and medical care
- Consent engine for users
- Integration of social and health care services
- Creation of market for medical services
- Opening medical market for innovation from other sectors



TALLINN UNIVERSITY OF TECHNOLOGY

# Services. Terminology – HIS, HMIS

- Hospital Information System (HIS) is an integrated computer system to store, manipulate, and retrieve clinical, nonclinical, and administrative information in health care organization.

  (Medical Dictionary for the Health Professions and Nursing © Farlex 2012)
- Health Management Information System (HMIS) is a system of collecting, processing, storing, disseminating, and using health-related information to carry out functions of management. It consists of people, tools (paper-based and electronic) and procedures to gather, sort, and distribute timely, accurate information to decision-makers. (Adapted from Kotler, Phillip and Keller, Kevin Lane; Marketing Management, Pearson Education, 12 Ed, 2006).



# **Hospital IT matrix**

Healt	Healthcare service or process supported by IT									
Specialty	Hospital	Between hospitals	Between regions	Cross border						

Technical issues and standardisation

Electronic
Patient Record

# Financial software

Reimbursement

# Personnel software

Hospital regulations
Scheduling software

Licensing

Organisational issues and regulations

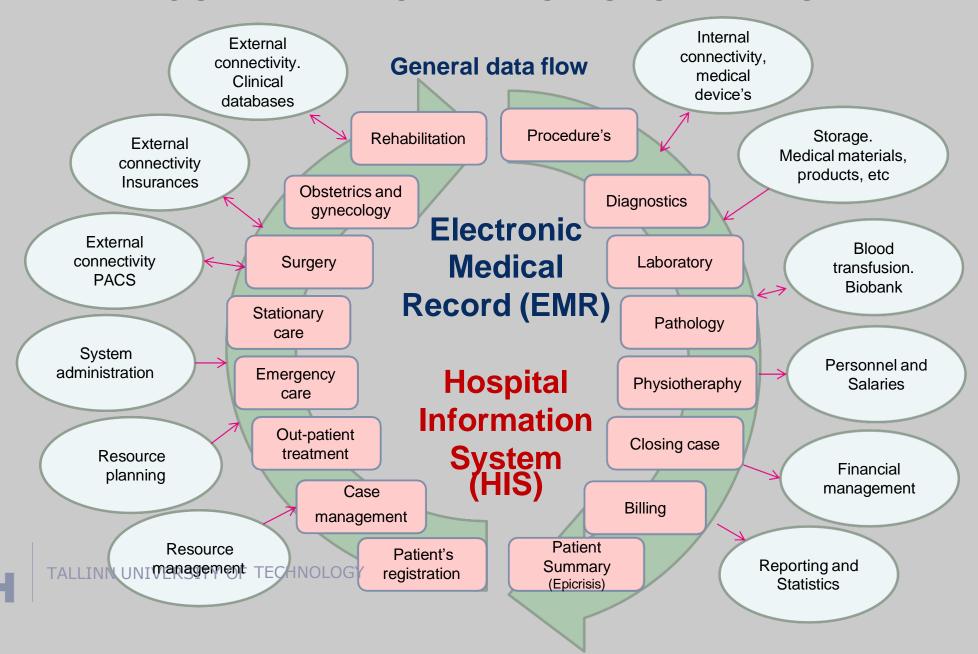
Administrative software

Document management Referral letter Strategic planning

Legal issues Contracts



## **HOSPITAL INFORMATION SYSTEM HIS**



# My e-Health 6

## My data

Peeter Ross 36612210273 INSURED Family doctor: Olga Horeniuk



CORONAVIRUS ANALYSIS LAB RESULTS

# Health data

#### Time critical data

**Dental care documents** 

Dental care charts

Dental status chart

Passport of Immunization

<u>Ambulancecharts</u>

Prescriptions

Referrals

Invalid referrals

Valid referrals

Referrals related to anappointment

Health declarations

Health certificates

#### Case summaries

Out-patient case summaries

Day-care case summaries

In-patient case summaries

Birth case summaries

#### **Notifications**

Development assessment notifications

Immunisation notifications

**Growth notifications** 

**Examination notifications** 

Counselling notifications

#### **Examination results**

Image references

Referral responses

Working ability assessment

# Ø

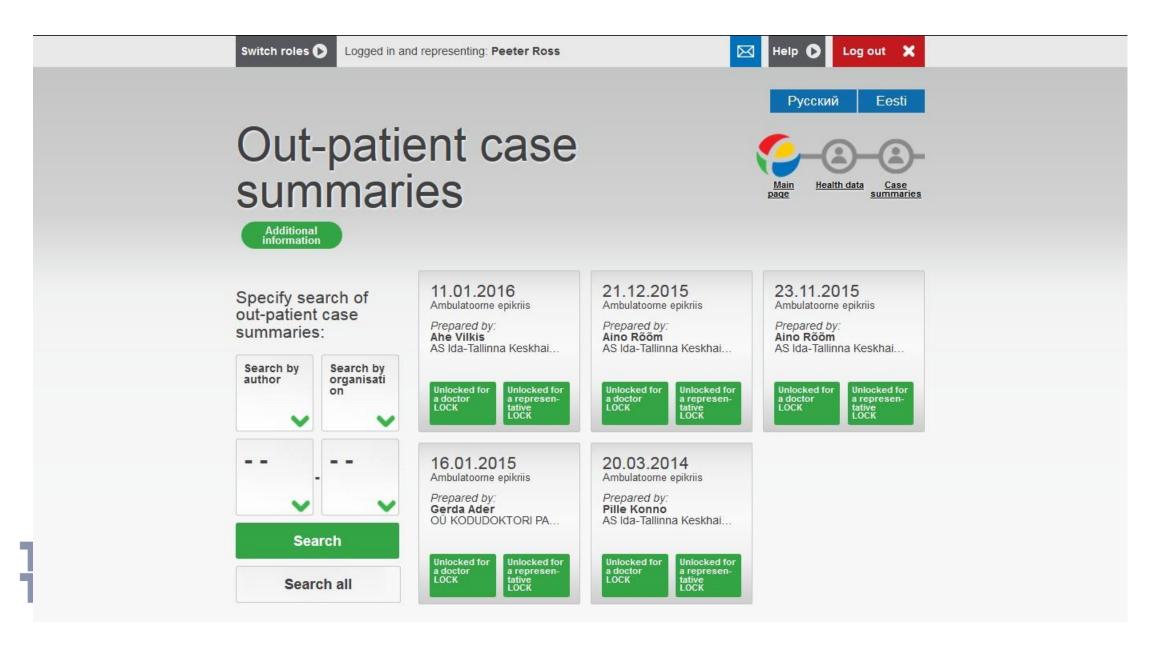
# National eBooking system



#### Invoices submitted to the Estonian Health Insurance Fund

Click on the box to view medical invoices, click on the information sign for more information







### Režiimi ja ravialased soovitused, sh taastusraviks

#### Ravisoovitused

Sobib jätkama tööd radioloogina, B-kat kiirgustöötajana. Järgmine TK jaan 2018, TT pikendatud kuni 07.01.2018.

## **Uuringud ja protseduurid**

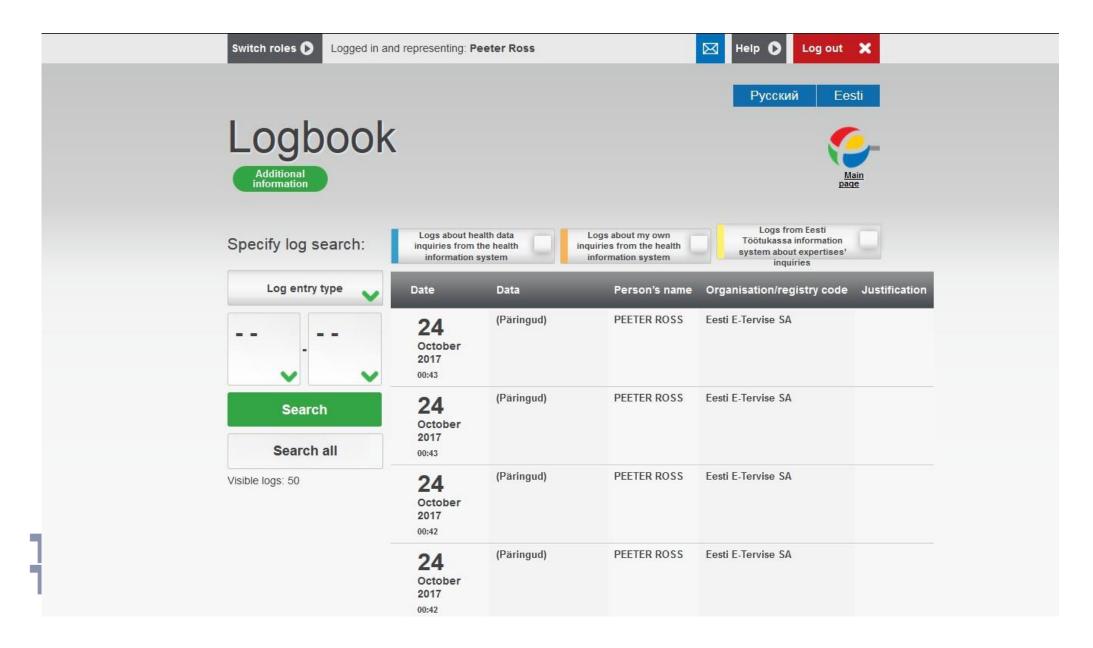
Kuupäev	HK Hinnakirja kood
07.01.2016	7903 - Röntgeniülesvõte rindkere piirkonnast (üks ülesvõte)

Röntgenuuringud RÖ rindkerest PA, AP (otse) RÖNTGENOGRAMM RINDKEREELUNDITEST P-A SUUNAS: LEID: Diafragmakuplid kumerad, selgepiirilised, tavalisel kõrgusel. Lateraalsiinused vabad. Hiilused rahuldava struktuursusega. Kopsude õhustatus tavaline, kopsujoonis iseärasusteta. Kopsudes koldelisi sh. infiltratiivseid muutusi esile ei tule. Südame vari on ristimõõdus norm laiusega. Mediastiinumi foonil lisavarje esile ei tule. KOKKUVÕTE: Aktuaalse patoloogiata.

#### Analüüsid

Nimetus	Referentsväärtus	Tulemused	Ühik
a1178 - Hemogramm viieosalise leukogrammiga*		Kuupäev 07.01.2016 07:57:00	Tulemus
a2034 - WBC	4,5 10,4	Kuupäev 07.01.2016 07:57:00	Tulemus E9/L 7.18





Unlocked for

a represen-tative LOCK

# **Patient Portal**

Referral response

Laboratoorsed uuringud

Materjal

Ninaneelukaabe

Analüüs

Koroonaviirus COVID-19

**Peeter Ross** 

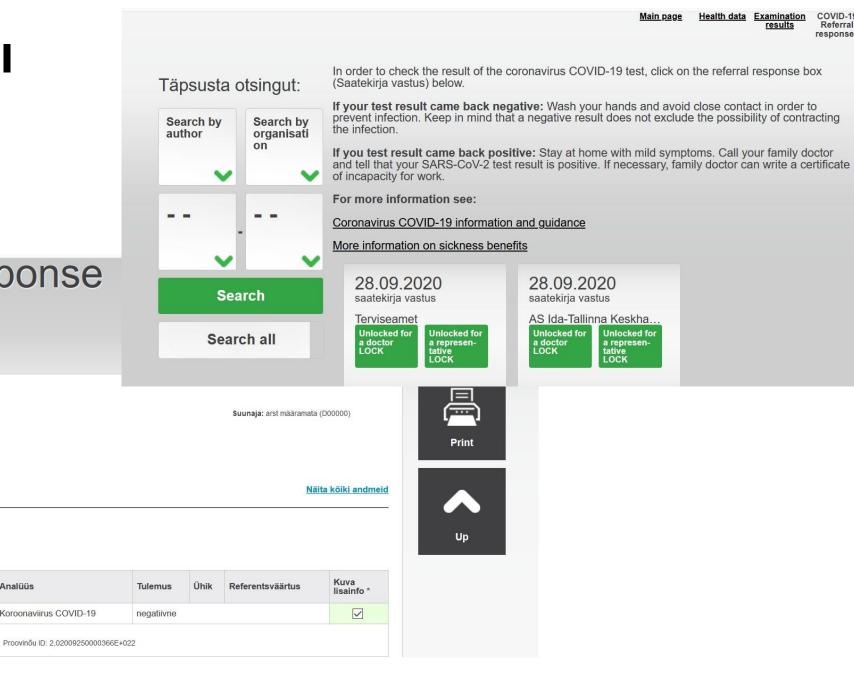
36612210273

**Analüüsid** 

Proovi võtmise aeg

25.09.2020 00:00

Sugu: mees



#### Diagnostika

#### Diagnostiku töölaud

Diagnostiku töölaud



#### Kuvatakse kirjed 1-5 [Kokku 5]

<u>Uuringu</u> \$ aeg	Patsient \$	SK nr \$	<u>Tellija</u> \$	Reg \$	Seade \$	Soovituslik ‡	<u>Vastaja</u> \$	Vastus	Teenus
06.02.2020 21:53 III	O TUNDMATU, MEES IK:20020600001	20-60300	220611 - OLE, KAUPO	radioloogia (Ravi)	Philips Ingenuity		OPPE, ENE	kinnit	KT010101
22.02.2020 06:39 IV	O TUNDMATU, NAINE IK:20022200001	20-84212	220611 - TŠERKASSOV, VLADIMIR	radioloogia (Ravi)	Philips Ingenuity		SARAP, PIRJA	kinnit	KT011001
22.02.2020 16:46 III	○ TUNDMATU, MEES IK:20022200003	20-84312	220611 - ÜLETOA, OLEG	radioloogia (Ravi)	Philips Ingenuity	22.02.2020	ANTSOV, EVA	kinnit	KT010101
23.02.2020 10:51 <b>I</b>	O TUNDMATU, Mees IK:20022300001	20-84386	220611 - PAUL, INGMAR	radioloogia (Ravi)	Philips Digital Diagnost	23.02.2020	PRULER, TOOMAS	kinnit	IRG6001
02.03.2020 21:41 III	O TUNDMATU,	20-95408	220611 - ERIK, KAJA	radioloogia (Ravi)	Philips Ingenuity		LOIGOM, TÕNIS	kinnit	KT010101
	IK:20030200001								

Vali vastamiseks

**Uus registreerimine** 

Broneeri aeg graafikust



Diagnoosid

Patsiendi analüüside

Haigusjuhtude ajalugu

Päevik

Operatsiooni...

Vastuse aeg: 22.02.2020 18:24

Tervishoiu Pildipank

Epikriis (UUS)

Digiloo päringud

Staatus: Kinnitatud

Anamnees

Detailid Staatus: Vastatud Teenusegrupp: Kompuutertomograafia Uuring: EEITK2202202004Y suuna tehnikule, vajalik vastus Registreeritud: 22.02.2020 16:38 Soovituslik v: 22.02.2020

· Tellimuse lisainfo

Küsimus

TEOSTAJA KOMMENTAAR

Kliinilised andmed: kodutu, krambitas, osakonnas magab. Tundub alko. joobes olevat. Uuritud peaaju 7990, koljupõhimik 7976, ninakõrvalkoopad 7976, temporaalluu 7976 natiivis aksiaaltasapinnas.

KIRJELDUS

Uuritud peaaju 7990, koljupõhimik 7976, ninakõrvalkoopad 7976, temporaalluu 7976 natiivis aksiaaltasapinnas.

Ajuvatsakesed on normaalse kuju ja asendiga. Ajuvälised liikvoriruumid on ootuspärase ealise laiusega. Ajukoes ägedaid koldeid, verdumist ega mahulist muutust esile ei tule. Hinnatavas osas on ninakõrvalkoopad ja mastoidrakustik õhustatud. Kolju on iseärasuseta.

ARVAMUS/SOOVITUSED

Aktuaalse leiuta.

KASUTATUD RAVIMID

Kellaaeg ▲ <u>Toimeained</u> Preparaat Kogus \* Manustamisviis

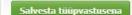
TEOSTATUD TEENUSED

Teenuse kood ja nimetus	Teostaja	Teenuse osutamise aeg	Kogus	
KT010101 - Peaaju kompuutertomograafia natiivis	ANTSOV, EVA - D07496	22.02.20 16:46	1,000	

Artikli kood ja nimetus	Maksja	Kogus	Koefitsient	Hind
7976 - Kompuutertomograafia natiivis (iga järgmine piirkond)	Mittekindlustatud isikud	3,000	1,000	17,53
7990 - Peaaju kompuutertomograafia natiivis	Mittekindlustatud isikud	1,000	1,000	48,99

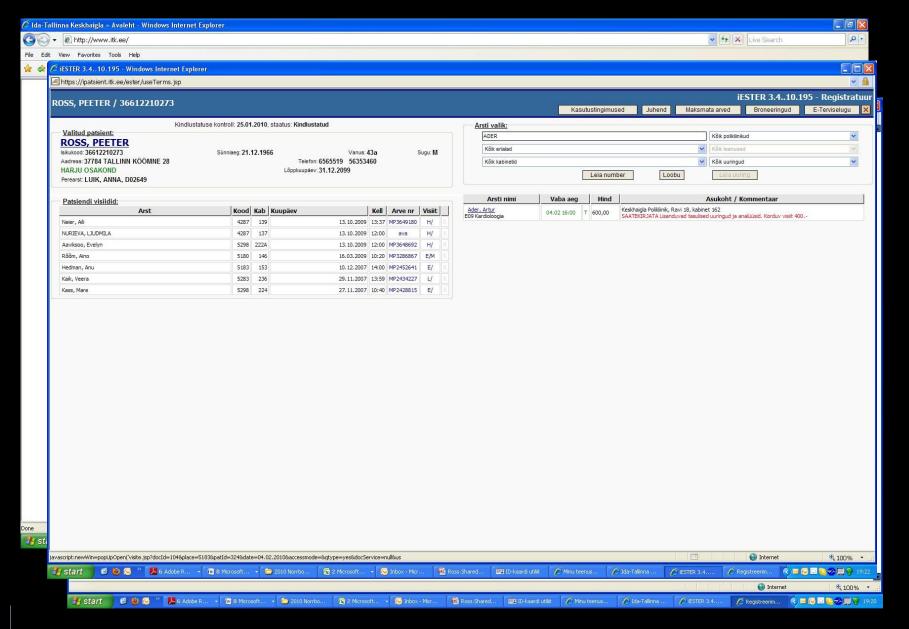
#### MEESKOND

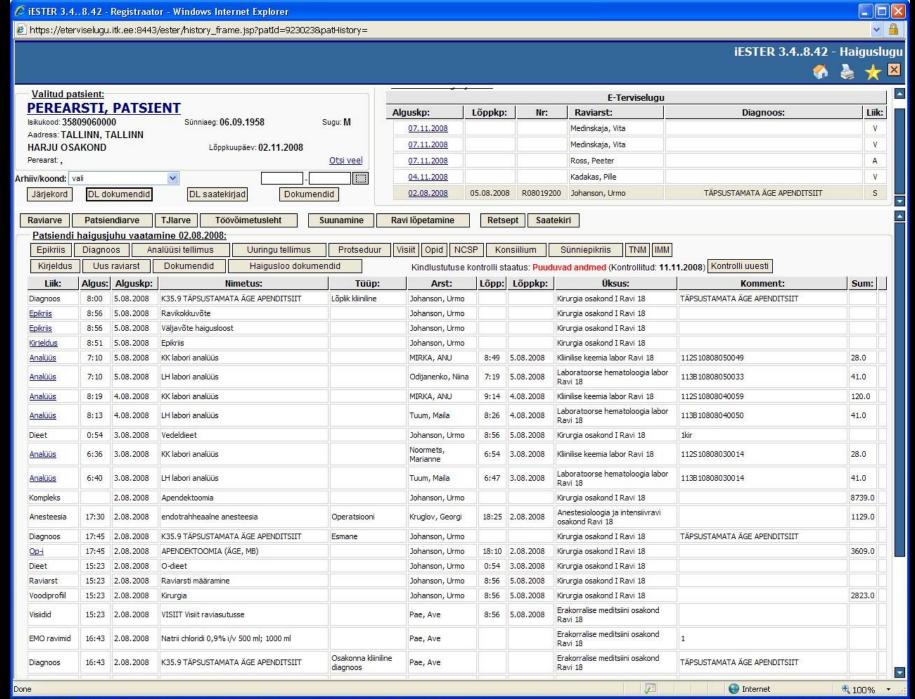
	Koosseis	Nimi	Eriala
$\checkmark$	Radioloog	ANTSOV, EVA - D07496	E340 - radioloogia
	Radioloogiatehnik	TIIKMAA, ANNE	

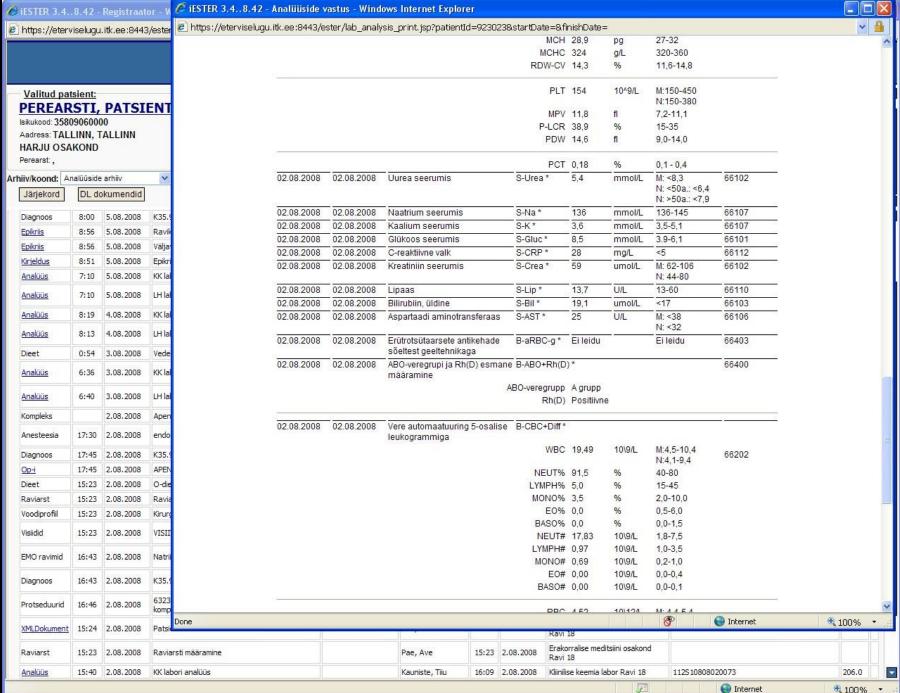


Näita versioone



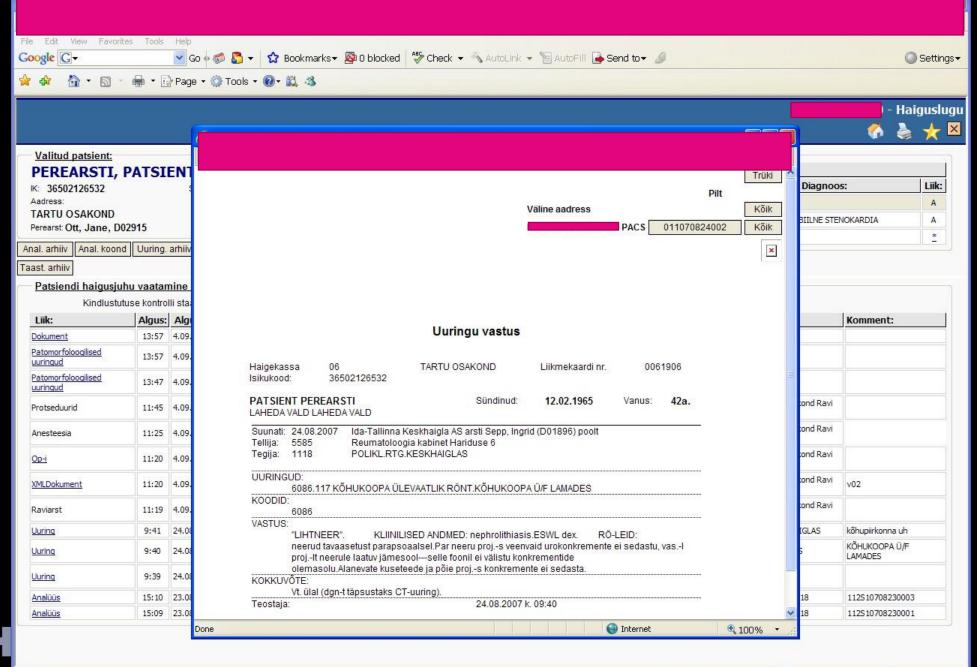






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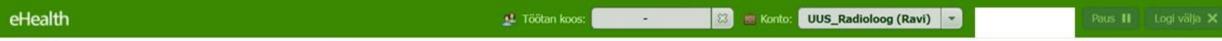


#### Isikuandmed | Meditsiinilised andmed

		V
Haigusjuht:	w	X

raciciui uokumenuu.
Obkumendid
○ Tervisetõendid
○ Tahteavaldused
Digiloo väljavõtted:
Aegkriitilised andmed
Patsiendi diagnoosid
○ Tervisekontrollikaart
Koostatud
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Saada päring

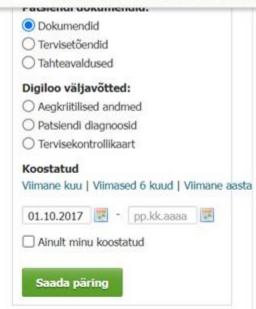
Diagnoosi kood, nimetus \$	Sonaline diagnoos \$	Tüüp ‡	Pärineb dokumendist *	Dokumendi koostaja	Koostaja eriala	Raviasutus \$	Koostamise aeg
		~	~	~	~	~	
K02.1 - Hambasööbija, dentiinisööbija	Hambasööbija, dentiinisööbija	Põhidiagnoos	Hambaravikaart	EVELIN PAESLD	E450 - ortodontia	Evelin Paesüld Hambaravi ÖÜ	21.02.2022 14:04
K02.1 - Hambasööbija, dentiinisööbija	Hambasööbija, dentiinisööbija	Põhidiagnoos	Hambaravikaart	EVELIN PAES_LD	E450 - ortodontia	Evelin Paesüld Hambaravi ÖÜ	27.01.2022 14:16
Z10.0 - Kindla isikuterühma tavaline tervise üldkontroll, töötervishoiualane läbivaatus	Kindla isikuterühma tavaline tervise üldkontroll, töötervishoiualane läbivaatus	Põhidiagnoos	Ambulatoorne epikriis	ANNE PÕLD	E360 - sisehaigused	AS Ida-Tallinna Keskhaigla	14.01.2022 08:07
K02.1 - Hambasööbija, dentiinisööbija	Hambasööbija, dentiinisööbija	Põhidiagnoos	Hambaravikaart	EVELIN PAESÜLD	E450 - ortodontia	Evelin Paesüld Hambaravi OÜ	20.07.2021 14:50
S62.61 - Muu sõrmemurd. lahtine	Muu sõrmemurd. lahtine	Põhidiagnoos	Ambulatoorne epikriis	ANETA HOLM		Kodudoktori PAK Sinu Arst OÜ	29.10.2020 00:00
S61.0 - Sõrme(de) lahtine haav Ilma küün(t)evigastuseta	Sõrme(de) lahtine haav ilma küün(t)evigastuseta	Kaasuv haigus	Ambulatoorne epikriis	ANETA HOLM		Kodudoktori PAK Sinu Arst OÜ	29.10.2020 00:00
562.61 - Randme- ja käepiirkonna luumurd, muu sõrmemurd, lahtine	Randme- ja käepiirkonna luumurd, muu sõrmemurd, lahtine	Põhidiagnoos	Ambulatoorne epikriis	PAUL-SANDER VAHI	E260 - ortopeedia	AS Ida-Tallinna Keskhaigla	27.10.2020 19:40
S66.3 - Randme- ja käepiirkonna lihaste ja kõõluste vigastused, sõrmedesirutajate ja nende kõõluste vigastus randme- ja käepiirkonnas	Randme- ja käepiirkonna lihaste ja kõõluste vigastused, sõrmedesirutajate ja nende kõõluste vigastus randme- ja käepiirkonnas	Kaasuv haigus	Ambulatoorne epikriis	PAUL-SANDER VAHI	E260 - ortopeedia	AS Ida-Tallinna Keskhaigla	27.10.2020 19:40
S62.61 - Randme- ja käepiirkonna luumurd, muu sõrmemurd, lahtine	Randme- ja käepiirkonna luumurd, muu sõrmemurd, lahtine	Põhidiagnoos	Statsionaarne epikriis	PAUL-SANDER VAHI	E260 - ortopeedia	AS Ida-Tallinna Keskhaigla	07.10.2020 13:33
566.3 - Randme- ja käepiirkonna lihaste ja kõõluste vigastused, sõrmedesirutajate ja nende kõõluste vigastus randme- ja käepiirkonnas	Randme- ja käepiirkonna lihaste ja kõõluste vigastused, sõrmedesirutajate ja nende kõõluste vigastus randme- ja käepiirkonnas	Kaasuv haigus	Statsionaarne epikriis	PAUL-SANDER VAHI	E260 - ortopeedia	AS Ida-Tallinna Keskhaigla	07.10.2020 13:33





#### Isikuandmed | Meditsiinilised andmed





Sissekande tüüp 💠	Raviasutus \$	Eriala \$	Koostaja ‡	Haigusjuhu aeg 💠	Koostatud ♥	Vaata SK-d
			10 <b>-</b> 10 - 10 - 10 - 10 - 10 - 10 - 10 - 10			
Ambulatoorne epikriis	AS Ida-Tallinna Keskhaigla	E360 - sisehaigused	PÕLD, ANNE	11.11.2021 10:14 - 25.12.2021 10:03	14.01.2022 08:07	
Ambulatoorne epikriis	Kodudoktori PAK Sinu Arst OÜ		HOLM, ANETA	28.09.2020 00:00 - 29.10.2020 00:00	29.10.2020 00:00	
Ambulatoorne epikriis	AS Ida-Tallinna Keskhaigla	E260 - ortopeedia	VAHI, PAUL-SANDER	27.10.2020 17:46 - 27.10.2020 19:40	27.10.2020 19:40	
Statsionaarne epikriis	AS Ida-Tallinna Keskhaigla	E260 - ortopeedia	VAHI, PAUL-SANDER	28.09.2020 08:35 - 28.09.2020 18:00	07.10.2020 13:33	
Kiirabikaart	PÕHJA-EESTI REGIONAALHAIGLA SA				26.09.2020 22:36	
Ambulatoorne epikriis	SA Läänemaa Haigla	E200 - lastekirurgia, E600 - üldarstiabi	ZIREL, LAURA	26.09.2020 00:00 - 26.09.2020 00:00	26.09.2020 18:50	
Ambulatoorne epikriis	AS Ida-Tallinna Keskhaigla	E360 - sisehaigused	PÕLD, ANNE	04.11.2019 12:28 - 06.11.2019 13:15	06.11.2019 13:15	
Kiirabikaart	PÕHJA-EESTI REGIONAALHAIGLA SA	N120 - erakorralise meditsiini õendus, N500 - üldõendus	KUUSK, TERJE		23.09.2019 07:10	
Ambulatoorne epikriis	SA Läänemaa Haigla	E600 - üldarstiabi	LJUKŠINOVA, IRINA	22.09.2019 00:00 - 22.09.2019 00:00	22.09.2019 16:29	
Ambulatoorne epikriis	AS Ida-Tallinna Keskhaigla	E240 - oftalmoloogia	KLETT, ARTUR	07.11.2018 14:00 - 07.11.2018 15:58	05.12.2018 08:51	







Isikuandmed | Meditsiinilised andmed

# Haigusjuht:

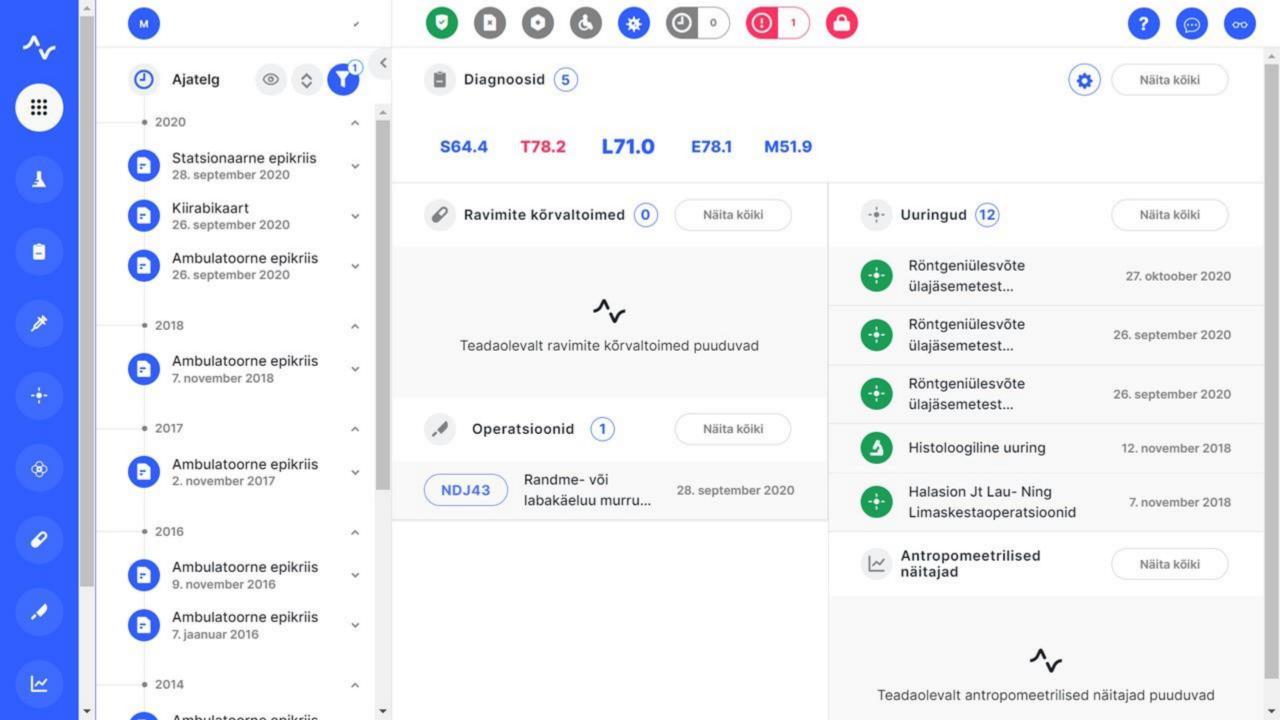
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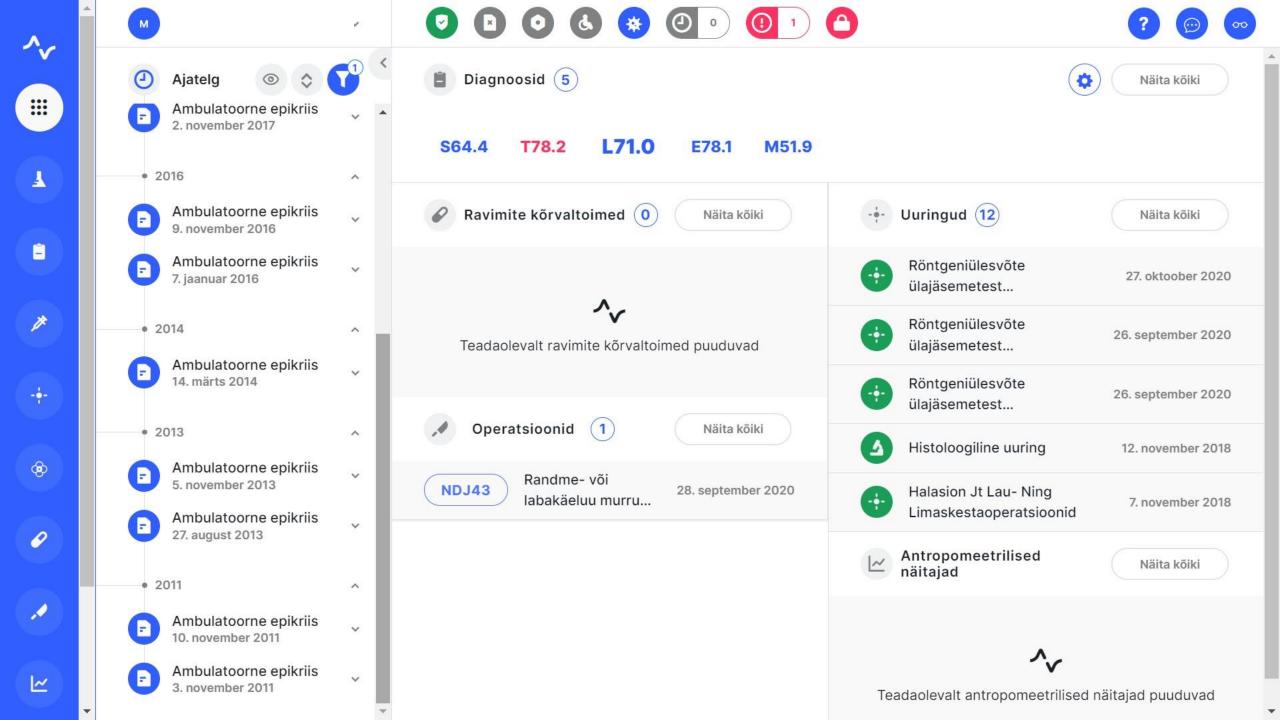
#### Ajalugu

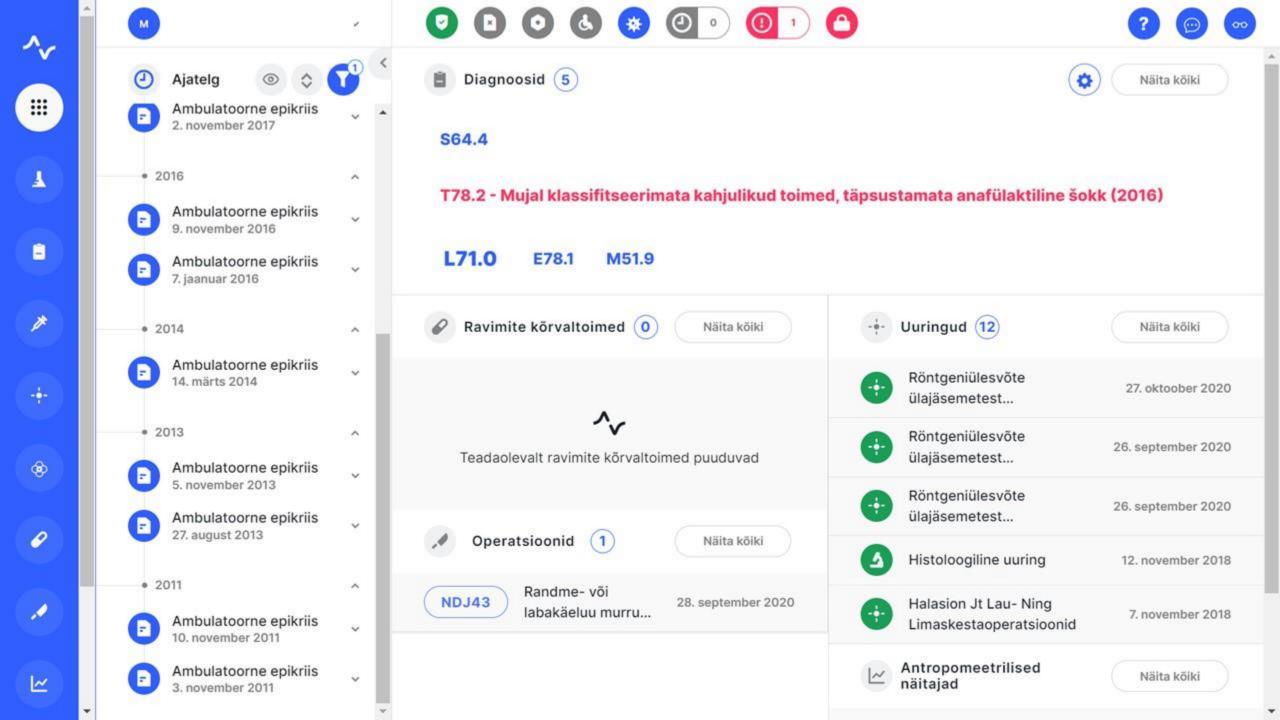
- ▶ Tervishoiu Pildipank
- Digiloo päringud
- Dokumendiarhiiv
- Retseptid
- Andmevaatur

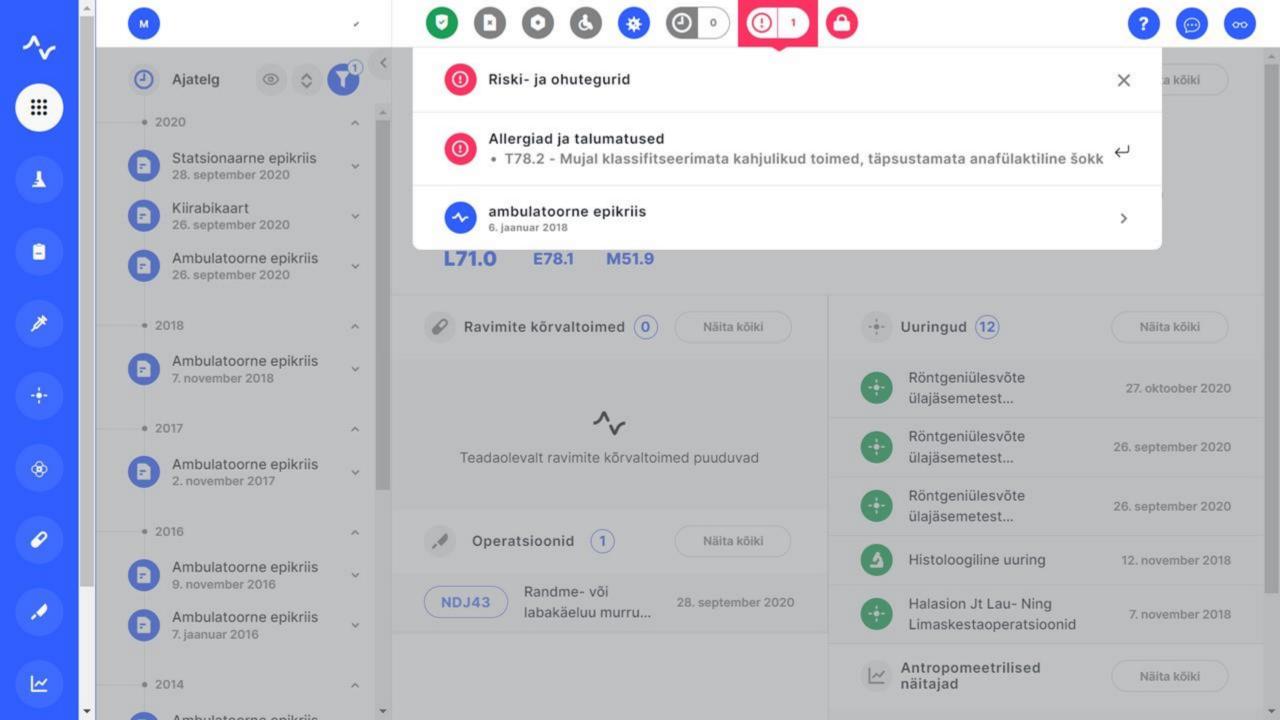
O Tahteav	valdused
Digiloo va	iljavõtted:
O Aegkriit	ilised andmed
O Patsien	di diagnoosid
○ Tervisel	kontrollikaart
Koostatu	d
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	21
Saada	päring

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Amb Stat Kiira Amb Kiira	Ambulatoorne epikriis	AS Ida-Tallinna Keskhaigla	E360 - sisehaigused	PÕLD, ANNE	11.11.2021 10:14 - 25.12.2021 10:03	14.01.2022 08:07	
	Ambulatoorne epikriis	Kodudoktori PAK Sinu Arst OÜ		HOLM, ANETA	28.09.2020 00:00 - 29.10.2020 00:00	29.10.2020 00:00	
	Ambulatoorne epikriis	AS Ida-Tallinna Keskhaigla	E260 - ortopeedia	VAHI, PAUL-SANDER	27.10.2020 17:46 - 27.10.2020 19:40	27.10.2020 19:40	
	Statsionaarne epikriis	AS Ida-Tallinna Keskhaigla	E260 - ortopeedia	VAHI, PAUL-SANDER	28.09.2020 08:35 - 28.09.2020 18:00	07.10.2020 13:33	
	Kiirabikaart	PÕHJA-EESTI REGIONAALHAIGLA SA				26.09.2020 22:36	
	Ambulatoorne epikriis	SA Läänemaa Haigla	E200 - lastekirurgia, E600 - üldarstiabi	ZIREL, LAURA	26.09.2020 00:00 - 26.09.2020 00:00	26.09.2020 18:50	
	Ambulatoorne epikriis	AS Ida-Tallinna Keskhaigla	E360 - sisehaigused	PÕLD, ANNE	04.11.2019 12:28 - 06.11.2019 13:15	06.11.2019 13:15	
	Kiirabikaart	PÕHJA-EESTI REGIONAALHAIGLA SA	N120 - erakorralise meditsiini õendus, N500 - üldõendus	KUUSK, TERJE		23.09.2019 07:10	
	Ambulatoorne epikriis	SA Läänemaa Haigla	E600 - üldarstiabi	LJUKŠINOVA, IRINA	22.09.2019 00:00 - 22.09.2019 00:00	22.09.2019 16:29	
	Ambulatoorne epikriis	AS Ida-Tallinna Keskhaigla	E240 - oftalmoloogia	KLETT, ARTUR	07.11.2018 14:00 - 07.11.2018 15:58	05.12.2018 08:51	













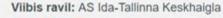
Haiguse kulg



Objektiivne leid



Analüüsid



Kuva visiidid

Suunaja: Marget Savisaar (D05964) Eriala: E330 - pulmonoloogia

Algus: 09.11.2016 12:26:00 ja lõpp: 06.06.2017 15:46:00

Näita kõiki andmeid

#### Lõplik kliiniline diagnoos

#### Põhihaigus

Kliiniline diagnoos	RHK-10 kood ja nimetus	Statistiline liik
Mujal klassifitseerimata kahjulikud toimed, täpsustamata anafülaktiline šokk	T78.2 - Mujal klassifitseerimata kahjulikud toimed, täpsustamata anafülaktiline šokk	(=)

#### Välispõhjus

Kliiniline diagnoos	RHK-10 kood ja nimetus	Statistiline liik
	X23.01 - Kokkupuude vaablaste, herilaste ja mesilastega, kodu, puhke- ja vaba aja tegevus	

#### Anamnees

Pöördub mesilasmürgi allergia tõttu. 4 aastat tagasi tekkinud mesilase pistele üle kogu keha urtikaaria ja sügelusega reaktsioon. Järgmisel aastal piste korral allergilist reaktsiooni ei tekkinud. Nüüd 2014. aastal taas mesilasepisted (5-6), mille järgselt süsteemne vererõhulangusega reaktsioon (teadvuse kadu ei esinenud), manustas prednisolooni ja kutsus kiirabi. Peab maakodus (Võsul) mesilasi, asukohast tingituna abi kättesaadavus raskendatud.











Haiguse kulg



Objektiivne leid



Analüüsid



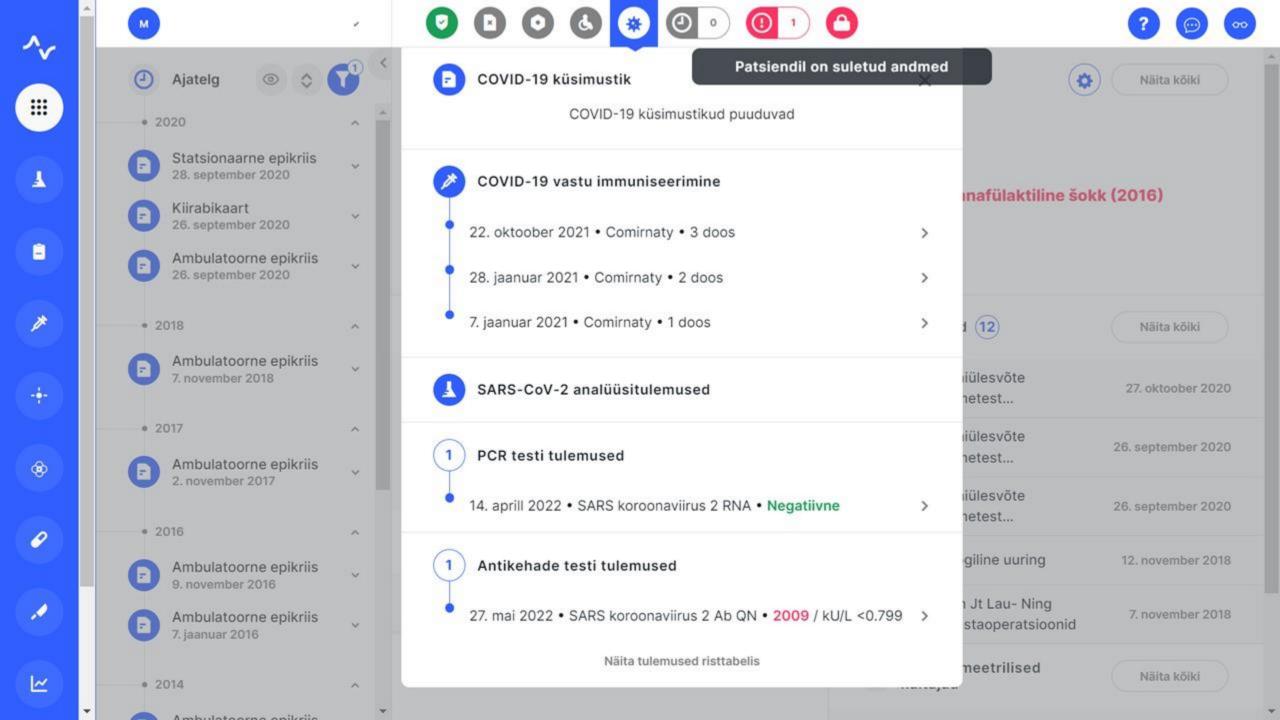
E-TERVIS

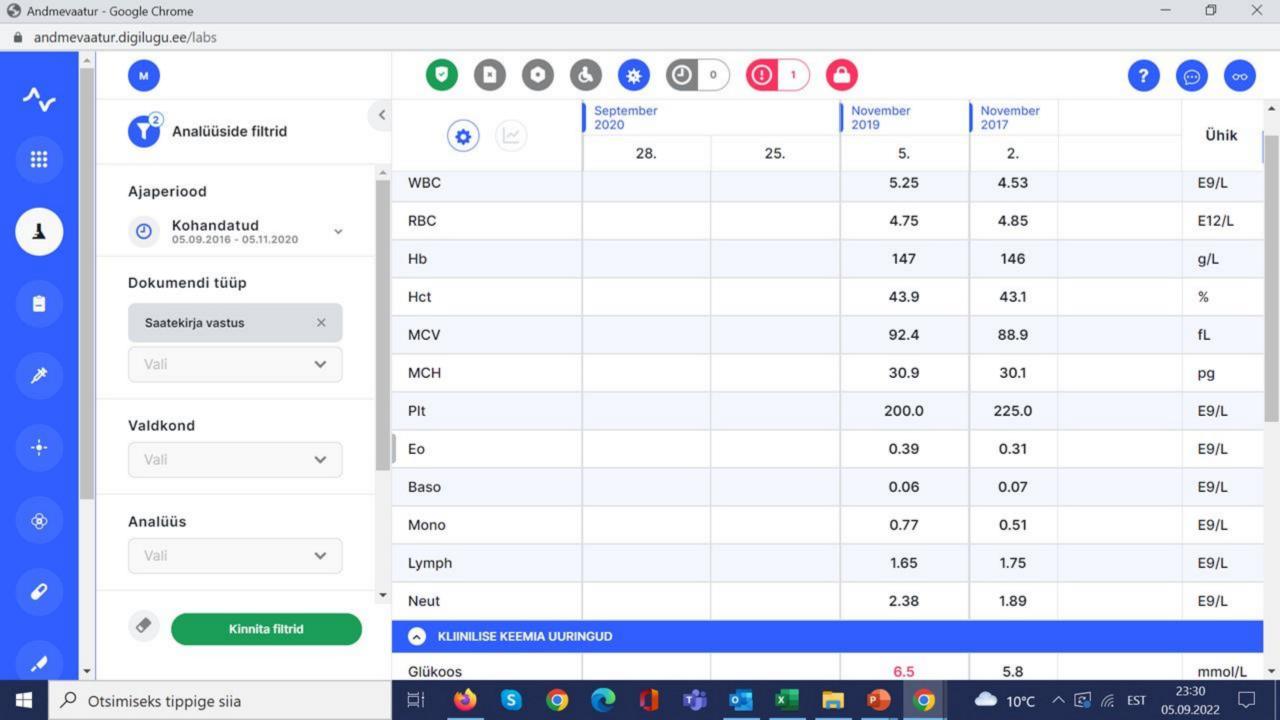
täpsustamiseks ja edasise raviplaani korrigeerimiseks.

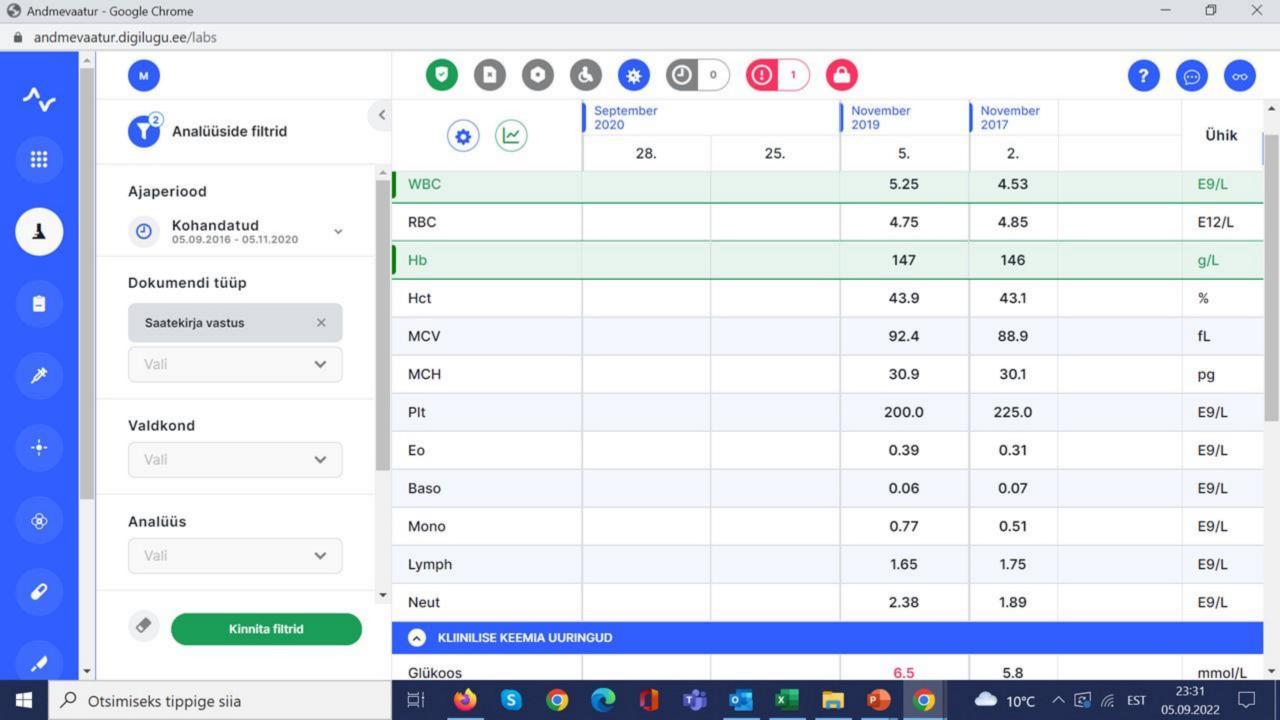
## Objektiivne leid

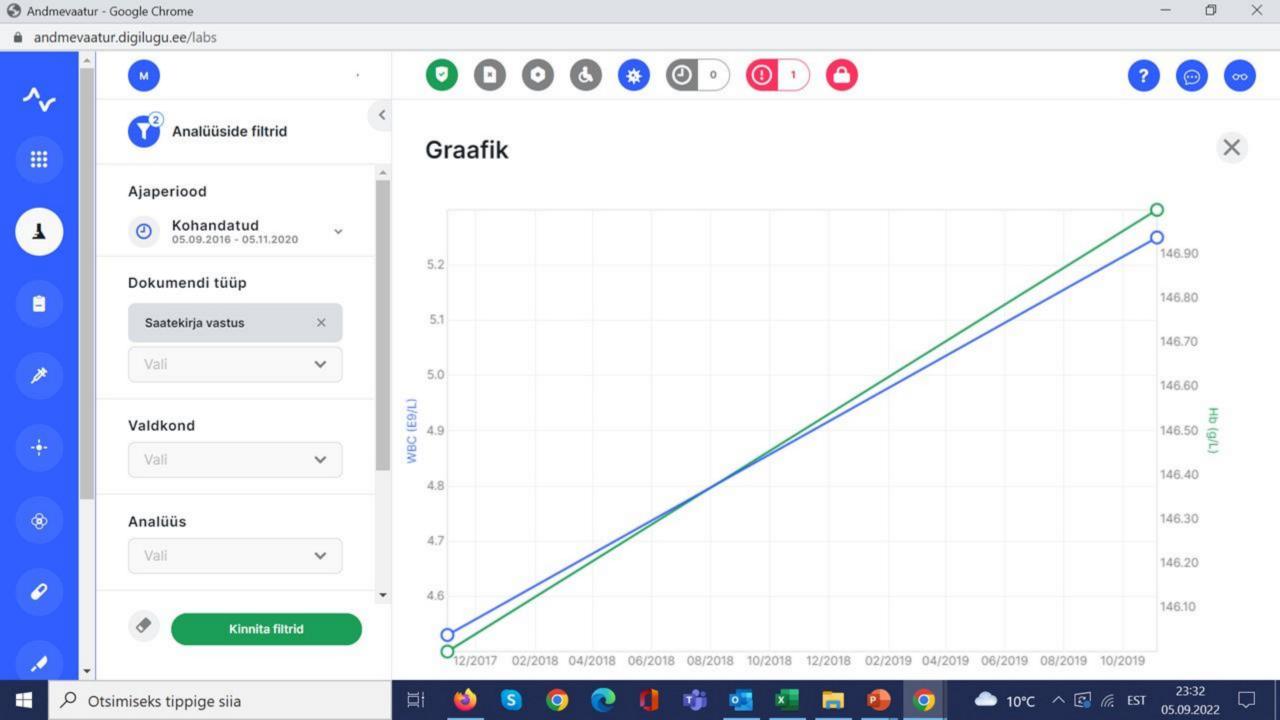
# Analüüsid Näita Referentsväärtusi ja ühikuid

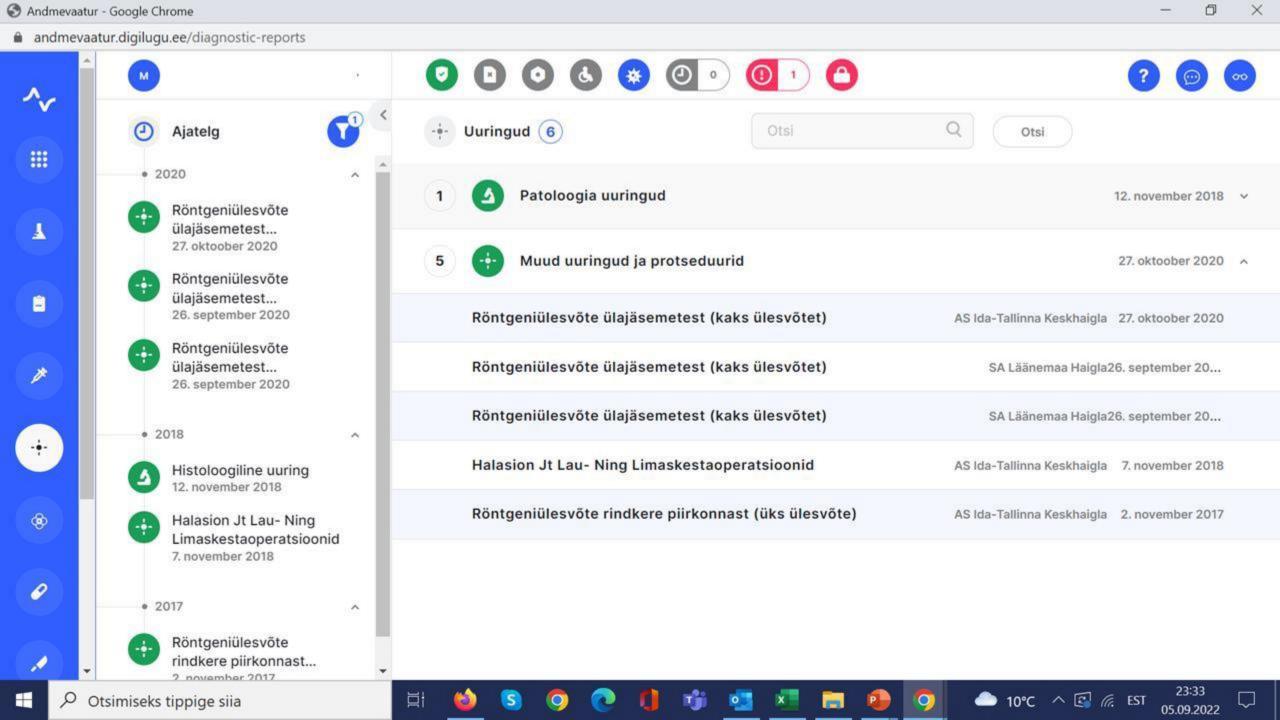
<b>√</b>			<b>✓</b>	<b>✓</b>
1	Analüüs	Parameeter	Vastus (09.11.2016 12:46:00)	Vastus (09.11.2016 14:14:00)
<b>/</b>	i3 IgE herilasmürk		0.23	
<b>/</b>	i1 IgE mesilasmürk		0.39	
<b>√</b>	Trüptaas seerumis/plasmas		5.13	
<b>✓</b>	i217 IgE mesilasmürgi Api m 10 (süsivesikurikas valk / ikarapiin)			<0.10
<b>/</b>	Immuunglobuliin E seerumis/plasmas		53.4	
<b>/</b>	i208 IgE mesilasmürgi Api m 1 (fosfolipaas A2)		<0.10	
<b>/</b>	i209 IgE herilasmürgi Ves v 5 (antigeen 5)		0.13	
	i211 lgE herilasmürgi			

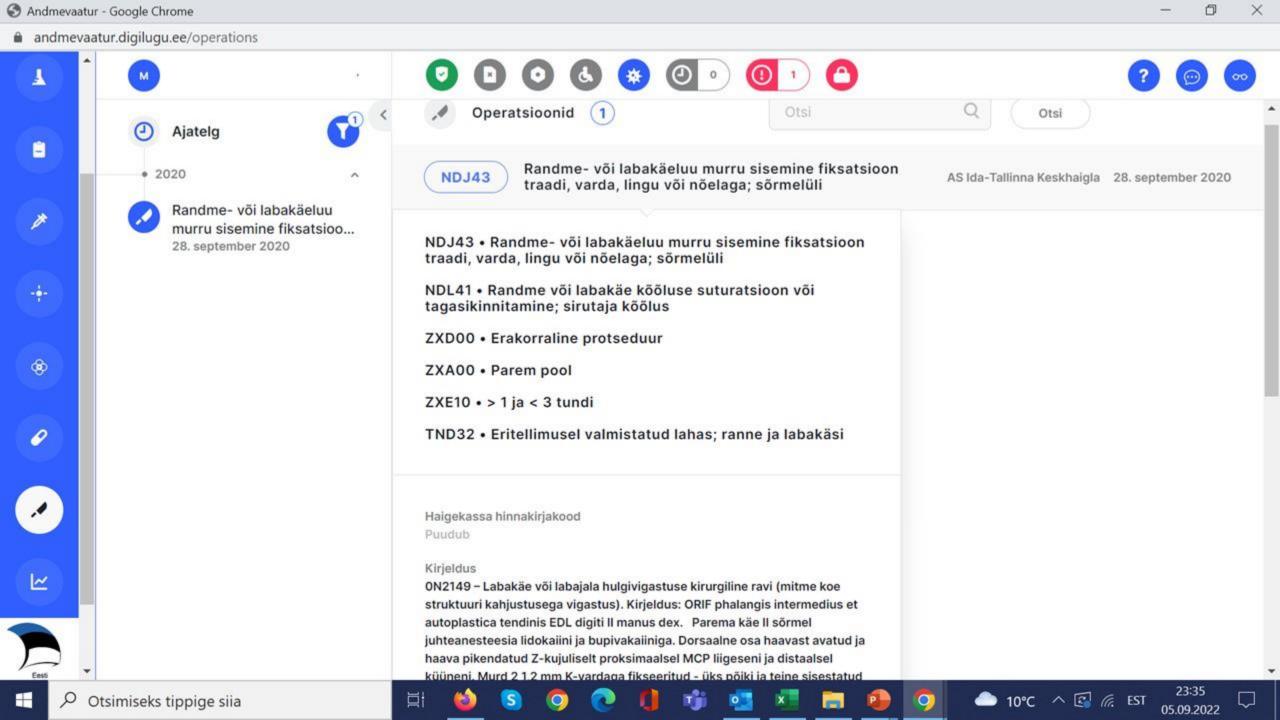


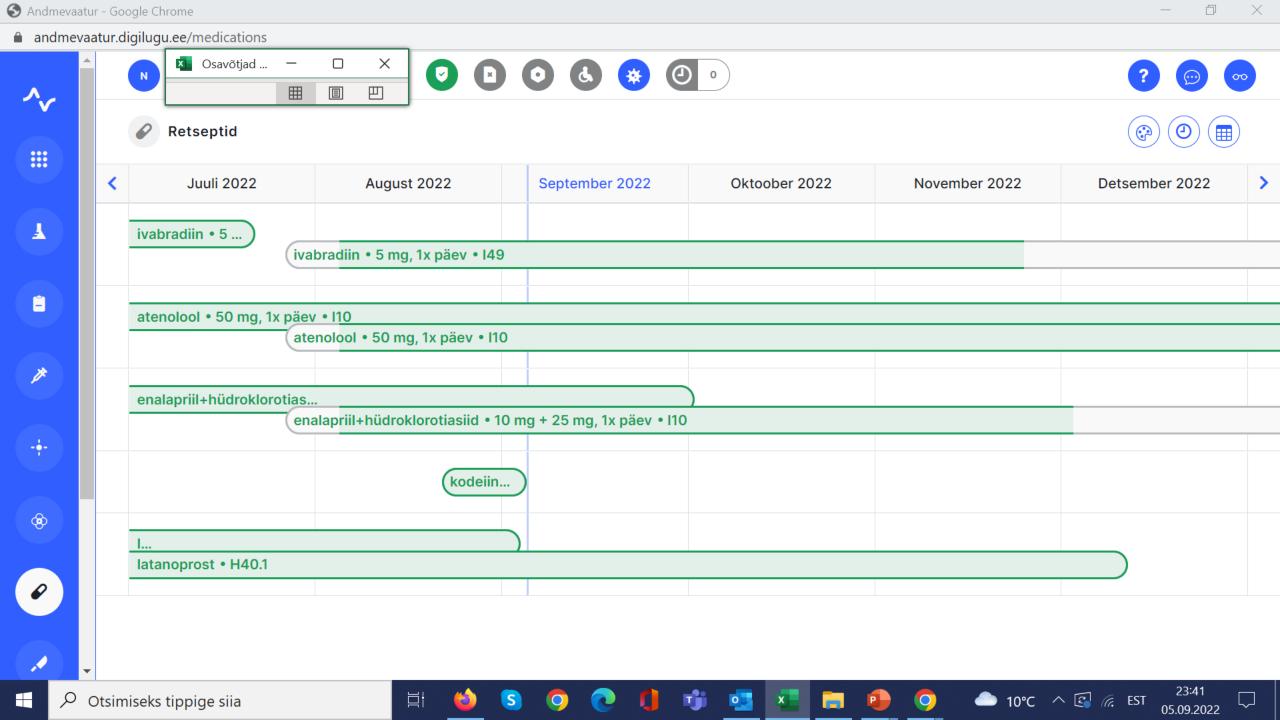


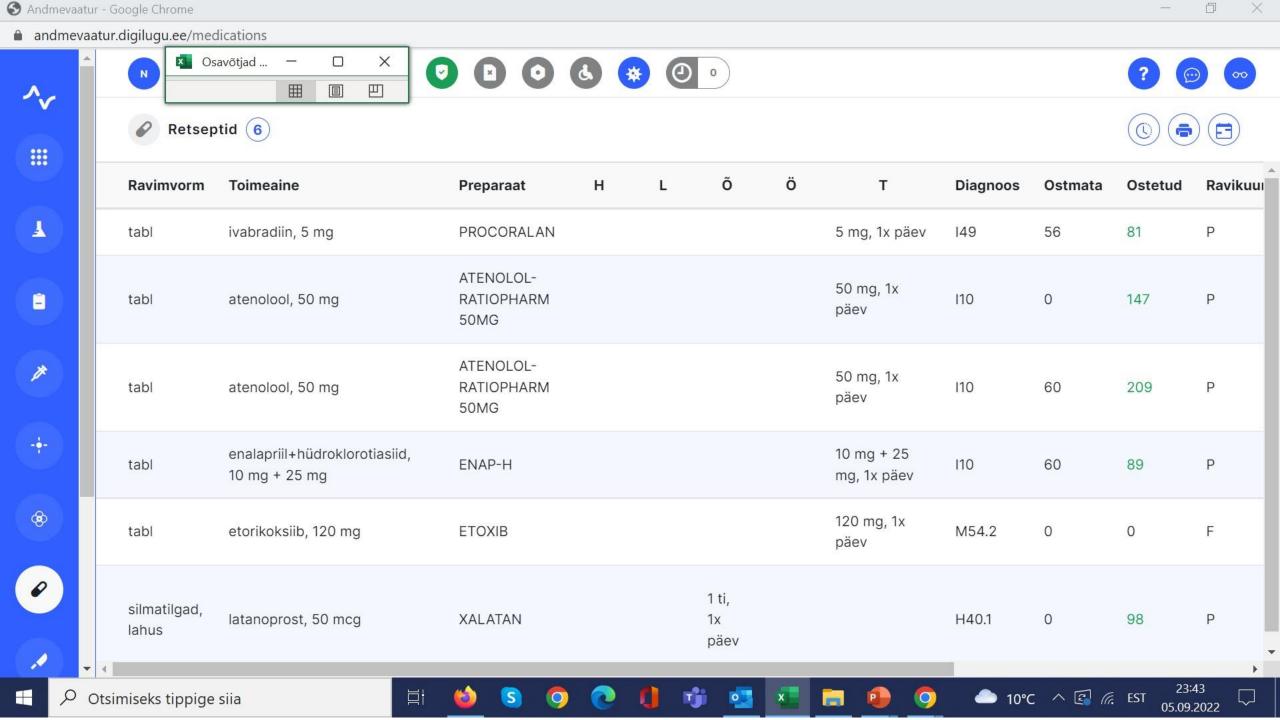


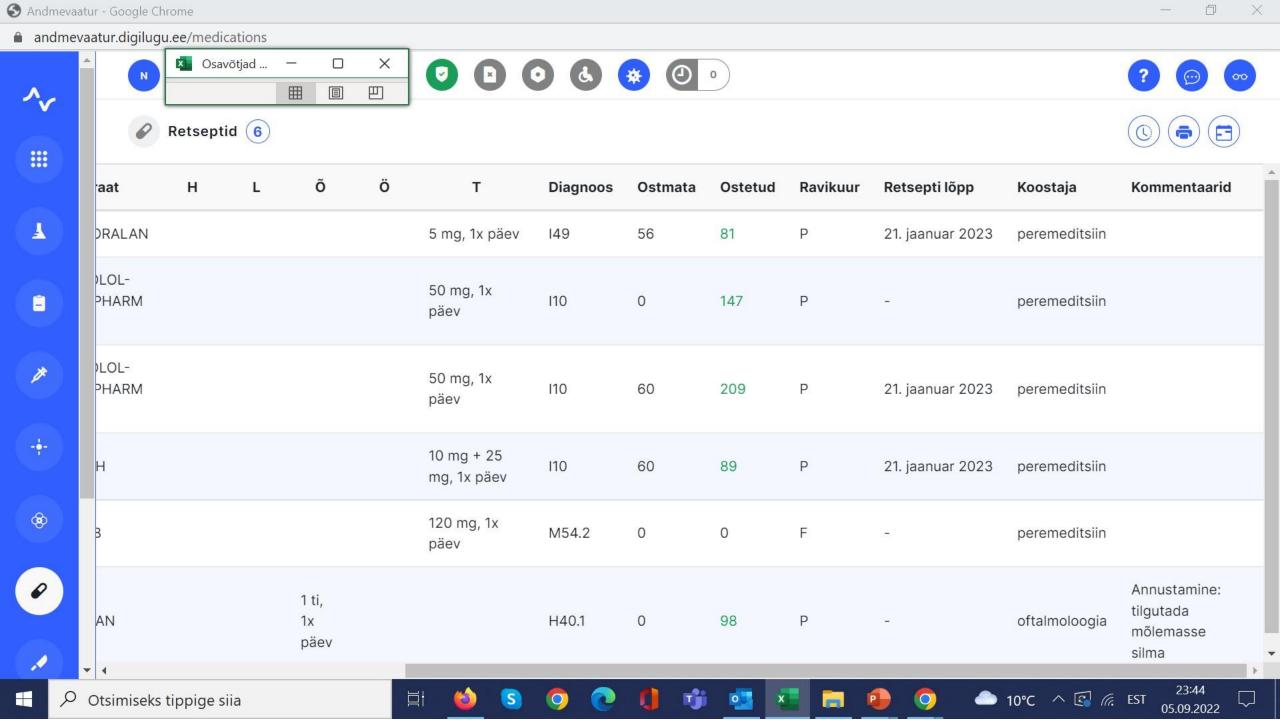












**SENIOR** 

**MANAGEMENT TEAM** 

Connecting and supporting clinical professionals to ensure the best possible patient care

We offer three primary services; NightHawk, Elective and Specialist **Services**. These service areas provide hospital radiology departments with the ability to manage their workflow more efficiently and provide rapid access to over 500 specialist consultant radiologists, delivering in excess of 1.5 million reports a year.

















### Medica by the numbers:



100+

NHS Hospitals and independent sector organisations

minutes average turnaround for our NightHawk service **1.5**m

reports annually

500+

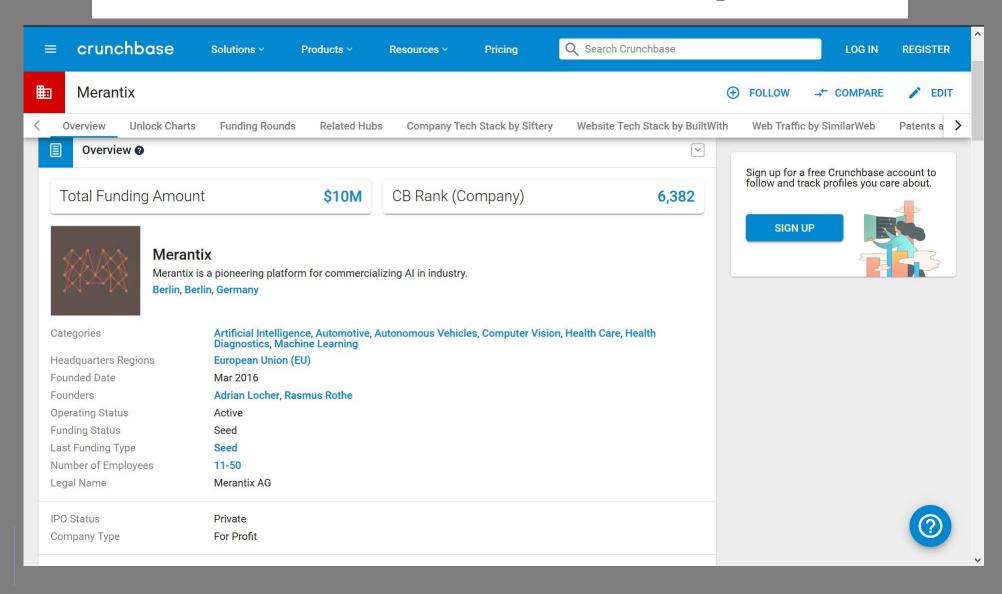
Consultant radiologists

## Use case - Medica Group (UK)

- Routine reporting
  - Turnaround time, quality, flexible service, value for cost
- Urgent reporting Nighthawk
  - 24/7, emergency, holiday/sickness, guidelines
- Specialist services
  - Cardiac CT, virtual colonography, NM, PET-CT, etc.
- Audit services
  - Independent audit services including cause for concern, departmental quality assurance and ongoing audit services
- Radiographer reporting
  - Radiographer Plain Film Reporting



### **Merantix - Germany**





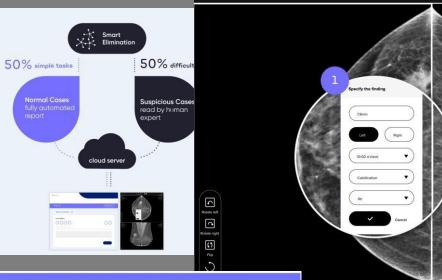


ML system independently rules out normal mammograms with very high confidence

Humans can fully focus on suspicious cases with higher attention and safety

Workflow solution runs with existing RIS/PACS system





Merantix

Fit Dicom info Invert Reset

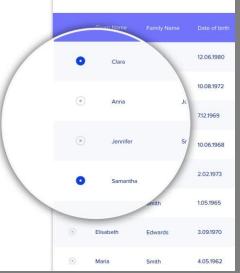
### **Bullet Indicators**

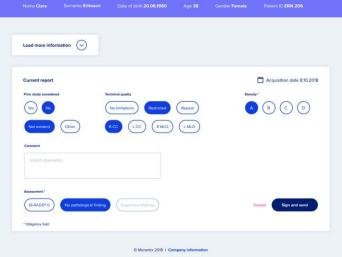
#### **Normal Study**

When a study is marked with a blue bullet, it means that the study is normal and the report is pre-filled by the Al.

### Potentially Suspicious

Study - When a study is marked with a grey bullet, it means that the study requires further attention and has not been pre-filled by the AI.









All we need to fix the future of breast cancer screening are three key principles.







Focus on what matters.

Optimize your energy and focus on suspicious cases.

**Never write anything.** 

Never type anything. Just edit pre-filled reports.

Work from anywhere.

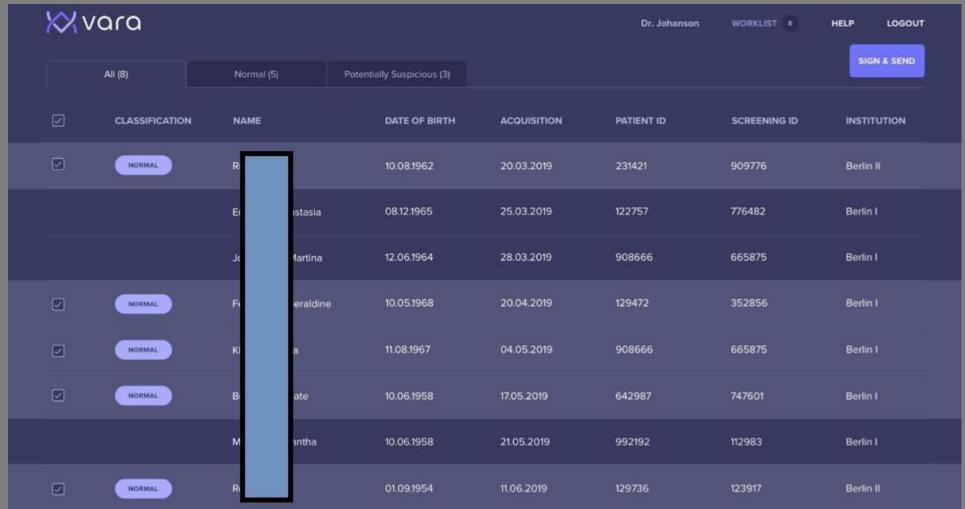
Work together remotely and across different sites.



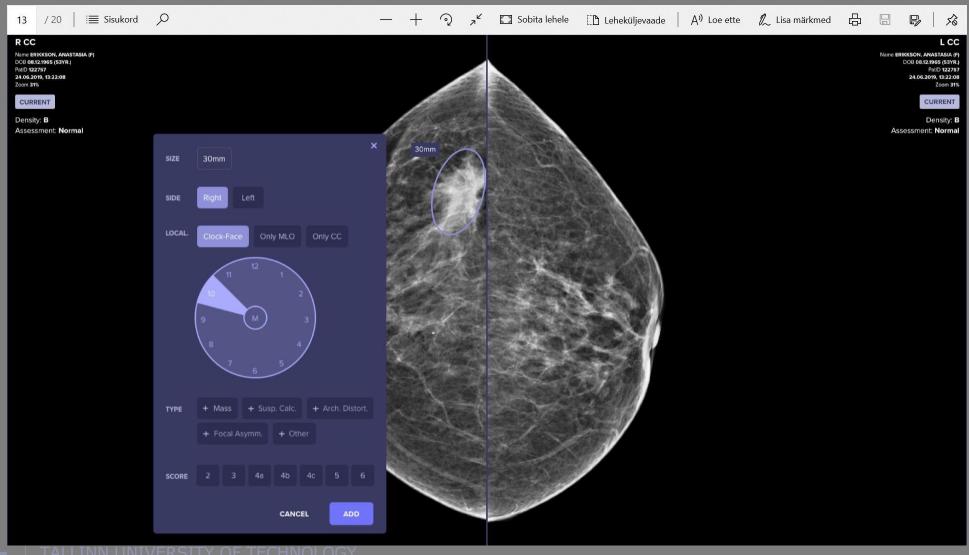


Vara **automatically** identifies 40% of all exams as "normals" at ~100% confidence.

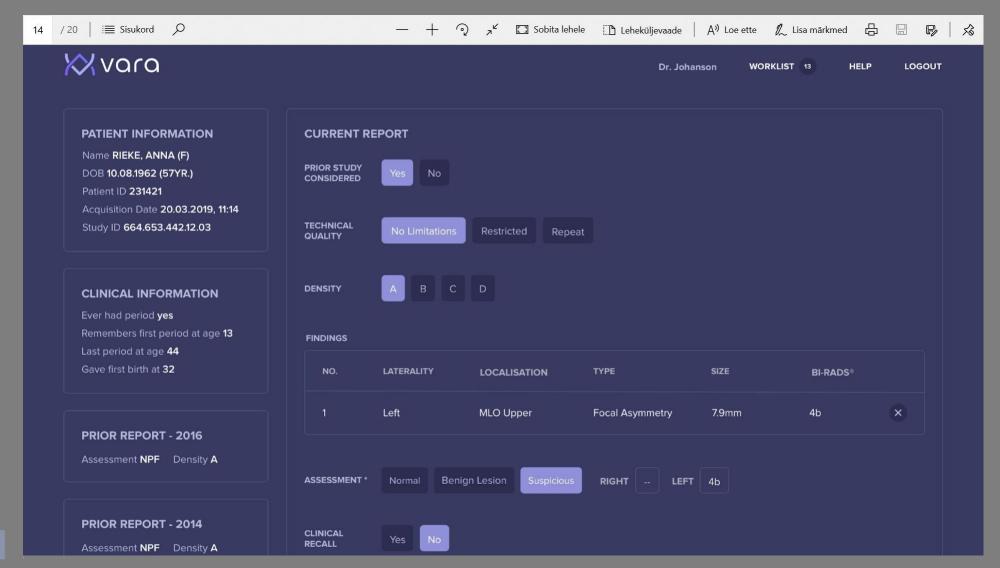




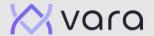




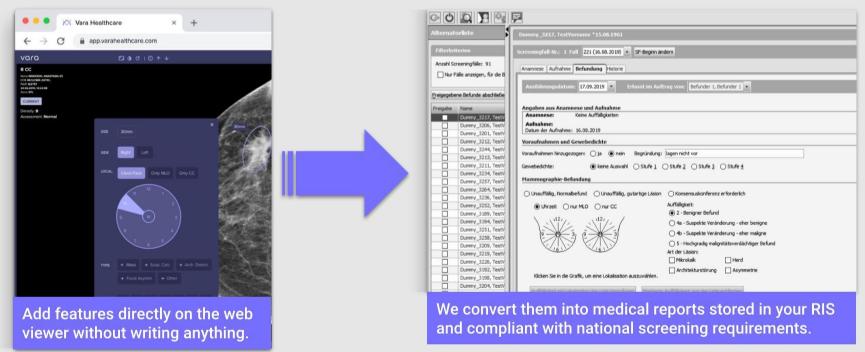
TAL TECH





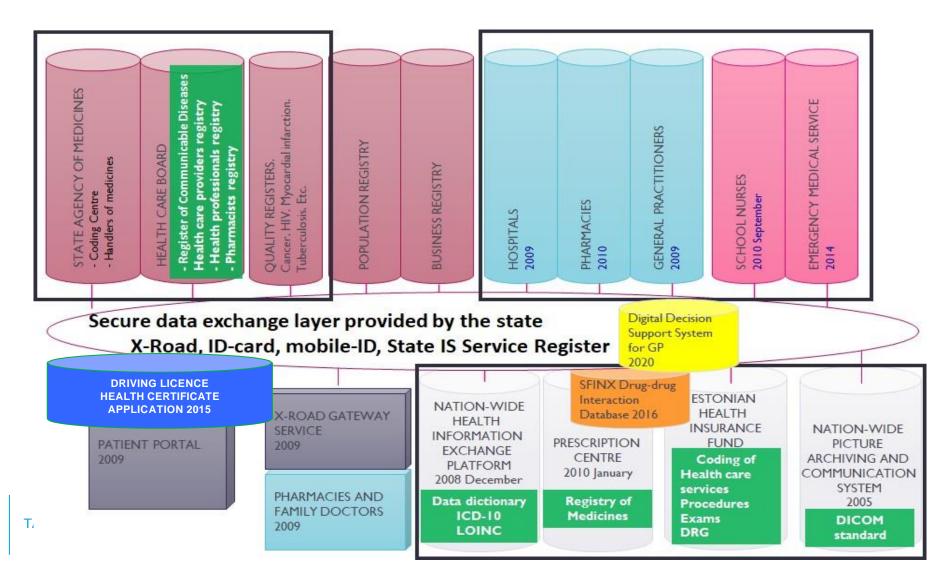


# All reports finalized in Vara are seamlessly stored in your PACS / RIS, no matter from where you work.





# ARCHITECTURE AND SERVICES OF ESTONIAN HEALTH INFORMATION SYSTEM (SINCE 2008)





# **THANK YOU!**

PEETER.ROSS@TTU.EE

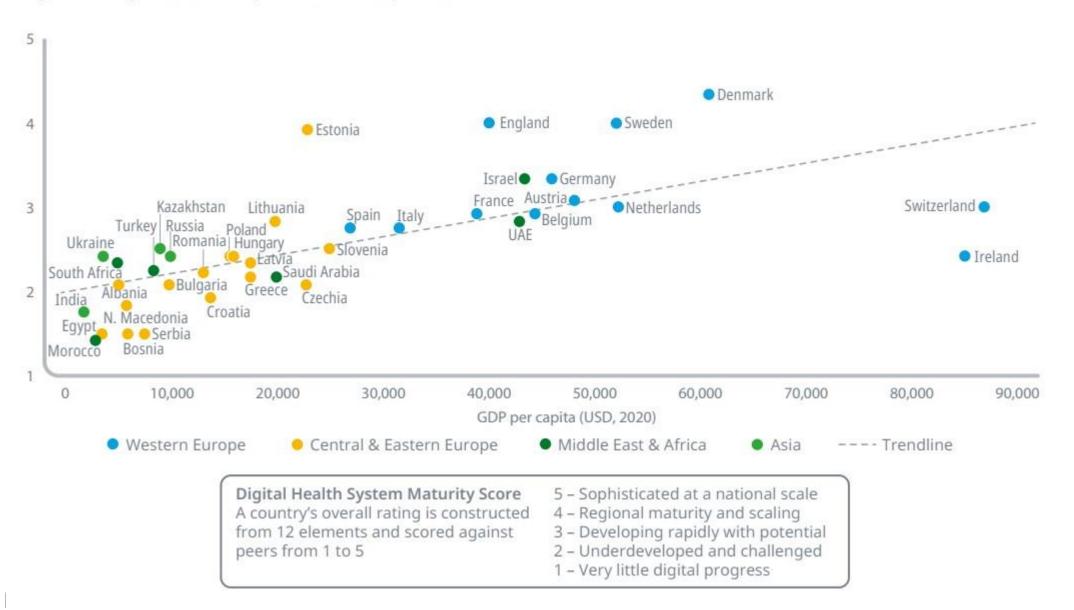


### INTERNATIONAL EXPERIENCE

- Denmark
- Canada
- Finland



Figure 2: Digital Health System Maturity Scores





## Methodology

#### Framework

Internal IQVIA experts were interviewed and surveyed on 12 elements on a quantitative and qualitative basis

### Initiatives

**Enabling Policies** and Frameworks

#### Infrastructure

Platforms and Standards

### **Implementation**

Application of Data and Tools Policy

EHR

Telehealth

Funding

Data

standards

Artificial

Intelligence

Data governance

Institutions

Interoperability

Information

Virtual studies

Omics

### Scored from 1 to 5

- 5 Sophisticated at a national scale
- 4 Regional maturity and scaling
- 3 Developing rapidly with potential
- 2 Under-developed and challenged
- 1 Very little digital progress

Scores were calibrated to ensure international consistency across different respondents



The average of all 12 elements constitutes the country's overall Digital Health System Maturity Score

#### Elements considered

### **Initiatives Enabling Policies**

### **Policy**

### Funding

### Data governance

#### Institutions

- and Frameworks
- · Importance of digital health in policy
- Specific and temporal
- Earmarked funding
- Transparency and ease of quantification
- Data security and privacy measures
- Control and ownership of data
- · Named public and non-profit bodies with power to regulate and influence

### Infrastructure Platforms and Standards

#### EHR

#### Data standards

### Interoperability

#### **Omics**

- Universal patient ID
- Type of info e.g. Vx, tests, scans, history
- Hospital and GP records
- Guidance on promoting common operating standards
- Open standards and communication between different data owners
- Genomics, Proteomics, transcriptonics, etc.
- Private and public
- Scale and quality

### Implementation Application of Data and Tools

#### Telehealth

- Remote healthcare from diagnosis to medicine delivery
- Consultation to Doorstep remote services

### **Artificial Intelligence**

- All initiatives that use health data at a national scale
- Private ventures providing point solutions

### Information use

- Systematic collection of health data
- Measurement of patient outcomes
- Use of data by researchers and policymakers to make informed decisions

#### Virtual studies

- Genomics, Proteomics, transcriptonics, etc.
- Private and public
- Scale and quality



### EU e-Health Action Plan 2012-2020

- eHealth Action Plan 2012-2020
  - <a href="https://ec.europa.eu/digital-single-market/en/news/ehealth-action-plan-2012-2020-innovative-healthcare-21st-century">https://ec.europa.eu/digital-single-market/en/news/ehealth-action-plan-2012-2020-innovative-healthcare-21st-century</a>

### VISION

- to improve chronic disease and multimorbidity (multiple concurrent disease)
   management and to strengthen effective prevention and health promotion practices;
- to increase sustainability and efficiency of health systems by unlocking innovation, enhancing patient/citizen-centric care and citizen empowerment and encouraging organizational changes;
- to foster cross-border healthcare, health security, solidarity, universality and equity;
- to improve legal and market conditions for developing eHealth products and services.



Brussels, 25.4.2018 COM(2018) 233 final

# COMMUNICATION FROM THE COMMISSION TO THE EUROPEAN PARLIAMENT, THE COUNCIL, THE EUROPEAN ECONOMIC AND SOCIAL COMMITTEE AND THE COMMITTEE OF THE REGIONS

on enabling the digital transformation of health and care in the Digital Single Market; empowering citizens and building a healthier society



{SWD(2018) 126 final}

## Three priorities

- > Citizens' secure access to their health data, including across borders, enabling citizens to access their health data across the EU;
- ▶ Personalised medicine through shared European data infrastructure, allowing researchers and other professionals to pool resources (data, expertise, computing processing and storage capacities) across the EU;
- ➤ Citizen empowerment with digital tools for user feedback and person-centred care using digital tools to empower people to look after their health, stimulate prevention and enable feedback and interaction between users and healthcare providers.



# On the scope of future EU actions, respondents gave priority to:

- ➤ The development of EU-wide standards for data quality, reliability and cybersecurity;
- >EU-wide standardisation of electronic health records; and
- > Better interoperability through open exchange formats.



# **Estonian e-health Strategy 2020**

### **Estonian eHealth Strategic Development Plan 2020**

### > eHealth vision 2025

- ➤ eHealth vision for year 2025 describes the desirable future state of offering of health care services in Estonia at the era of information society.
- The present vision focuses on the health of people and the health services offered, including the labour market and welfare services related thereto. Thus, the vision associates eHealth also with other areas related to it, in order to ensure their alignment.



# Estonian e-health Strategy 2020 Estonian eHealth Strategic Development Plan 2020

### **FIVE FOCUS AREAS**

- 1. High-quality health information and an infrastructure of health data. Data acquisition is of high quality and data acquisition is efficient from the place of creation until the availability to different users.
- 2. Focus on persons and personal medicine. People participate in active management of their state of health. Person-based health and gene data analysis and digital decision support allows to offer better targeted services.
- 3. Comprehensive case management and cooperation of organizations. The provider(s) of health care services and the persons themselves have comprehensive information about the state of health and the action plan of different parties. Health services are smoothly integrated with the social and labour market services.
- 4. Effectiveness of health services and capacity for analysis. Measure and analyze the effectiveness of the services at all levels of the system.
- 5. Development of remote services. Possible to achieve a better cost-effectiveness of the health system and accessibility of the services.



# **Estonian e-health Strategy 2020**

### Estonian eHealth Strategic Development Plan 2020

### **HEALTH DATA**

- Health data collected from people are always of high quality.
- Based on the data, it is possible to obtain a comprehensive overview of everything related to a person's health: on a time scale starting from the information about genetics, indicators describing the state of health, peculiarities of health behaviour until environmental information (i.e. information from within us, about us and about our environment).
- Usage of the data is always transparent and controlled.
- The data are actively used from the primary application for solution of a health case until subsequent reuse, including in research and development and additional services provided by companies.



# **Estonian e-health Strategy 2020**

### Estonian eHealth Strategic Development Plan 2020

### **HEALTH SERVICES**

- Health services are always human-centred and relevant.
- Health services are usable regardless of the location of the consumers and their abilities to use ICT.
- The services of different levels and service providers are smoothly interconnected: every health issue of a person is handled comprehensively; only data (not the person) is circulated among specialists.
- The effectiveness of health services is personalized and better measurable, while constant feedback to the specialist and visibility to the person is ensured: both for a single stage and the whole episode or disease.



# Estonian e-health Strategy 2020 Estonian eHealth Strategic Development Plan 2020

### **HEALTH SYSTEM**

- Possibilities for disease prevention and active management of people's own health have significantly increased: e.g., people see a specialist only in the event of a serious need or a more complicated issue, as services to take care of oneself as well as to obtain specialist advice are ensured close to home.
- Source information for development of health policy is significantly more comprehensive and accessible, and it is possible to make better-grounded and quicker decisions in regard to optimum use of resources at all levels.
- eHealth solutions have become a big help for a specialist: data and support for evidence-based decisions are available and immediately accessible to a specialist everywhere; entry of data is simple and smooth.
- Constant innovation is applied at all levels: testing and implementation of new solutions in order to improve the effectiveness of the services and the efficiency of the system.





## Denmark

Population 5.8 million

Spanning a total area of 42,943 km<sup>2</sup>





TALLINN UNIVERSITY OF TECHNOLOGY

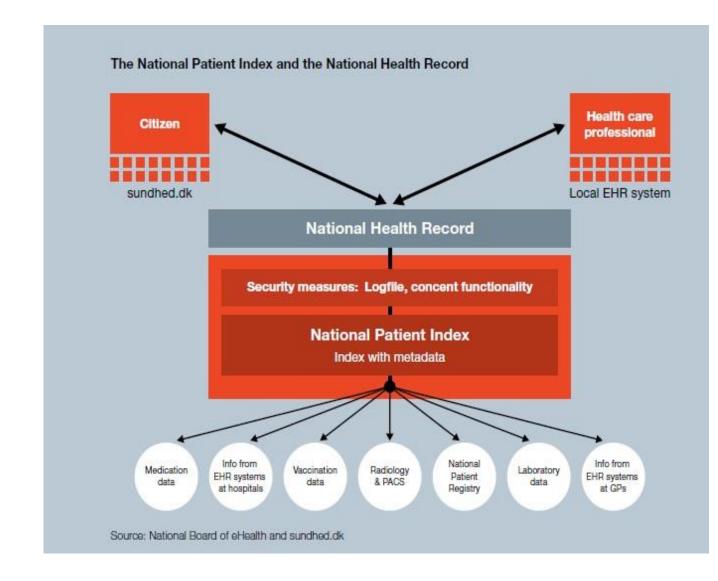
## Denmark

- The Danish health service is financed through income tax
  - State medical treatment in Denmark is available to all Danish residents and EU citizens free of charge.
  - All basic information between various sectors has been digitalized and
  - Large number of E-Health solutions, including various EHR systems, have been introduced in almost all parts of the health system.
- Every Danish citizen has their own personal web page through the national E-Health portal Sundhed.dk, a single access point where they can access their information
- All citizens in Denmark have had a unique personal ID, called the Central Person Register since 1968, which is used for identification in all public registries, including health databases
- Success factors
  - The Danish Government placed a high priority on engaging medical practitioners in
    - determining the content of E-Health records and
    - setting standards for data.
  - The Government also provided and paid for technical support for primary care practitioners to encourage widespread adoption of electronic records.

### **Denmark**

- The Ministry of Health is responsible for overall policy and the coordination of E-Health. To handle the responsibilities:
- The Danish National Board of eHealth was established in 2011 as an agency under the ministry.
- At the same time, two important organizations have been established to provide national E-Health infrastructure.
  - Sundhed.dk is a centralized health care data network to which 98 per cent of primary care medical practitioners, all hospital physicians and all pharmacists have access.
  - MedCom, the second Danish national E-Health organisation, develops, tests, distributes and ensures the quality assurance of electronic communication and information in the health care sector.
- The Regional eHealth Organisation (Regionernes Sundheds-IT organisation – RSI) was established in 2010 to accelerate and coordinate the implementation of E-Health across the five regions. RSI is managed by board members from all five regions and Danish Regions. All projects are carried out with one of the regions as the main principal.





# E-HEALTH IN CANADA

- Population 37.8 millions, large territory, NHS
- Canada Health Infoway (CHI), an independent non-profit corporation
  - to accelerate the e-health agenda and provide funding to provinces for the development of interoperable e-health systems
- Provinces and territories have primary responsibility for delivering health services
  - are responsible for developing their health information systems
- As a result of this decentralized system, Canada developed a patchwork of electronic medical record (EMR/MIS) systems, lacking interoperability
  - Between 2001 and 2013, CHI invested \$2.1 billion in 380 individual projects.

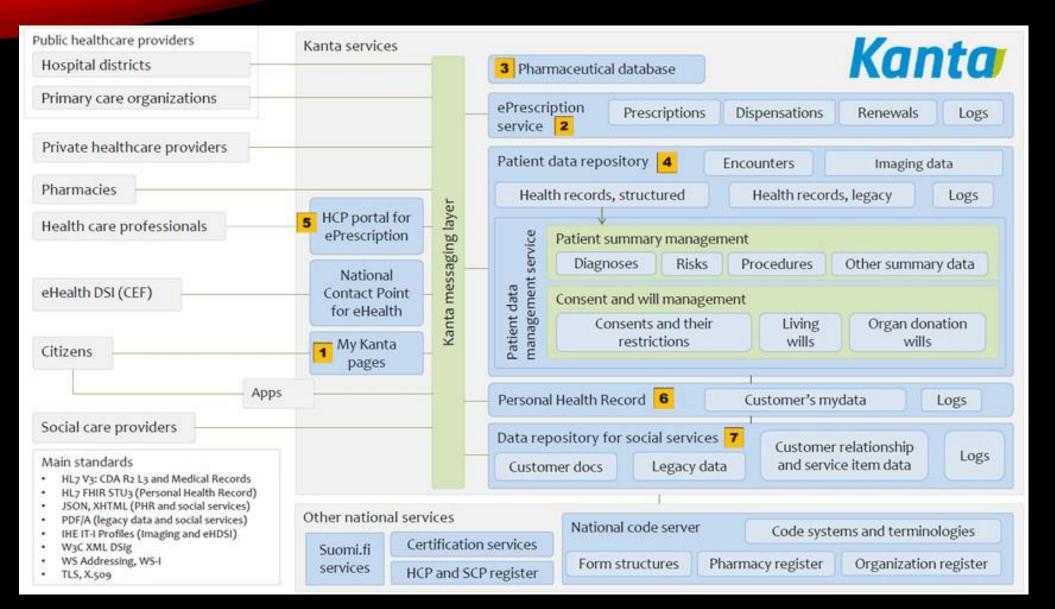
#### JURISDICTIONAL INFOSTRUCTURE **Ancillary Data EHR Data** Data Registries Data & Services & Services Warehouse & Services Client PHS Outbreak Shared Drug Diagnostic Registry Health Laboratory Reporting Health Record Information Imaging Management Information Provider Registry Location Business EHR Message Normalization Registry Rules Index Structures Rules Terminology Longitudinal Record Services Registry Security Mgmt Privacy Data Configuration Data Common Services HIAL Communication Bus Radiology Public Health Pharmacy Lab System Hospital, LTC. Physician EHR Center CCC, EPR Viewer Services System (LIS) Office EMR PACS/RIS Public Health Pharmacist Radiologist Lab Clinician Physician/ Physician/ Physician/ Descriptor Dune delay

## WEAKNESSES OF E-HEALTH IMPLEMENTATION IN CANADA: LACKS BEHIND COMPARABLE HEALTH SYSTEMS IN RESPECT TO E-HEALTH ADOPTION

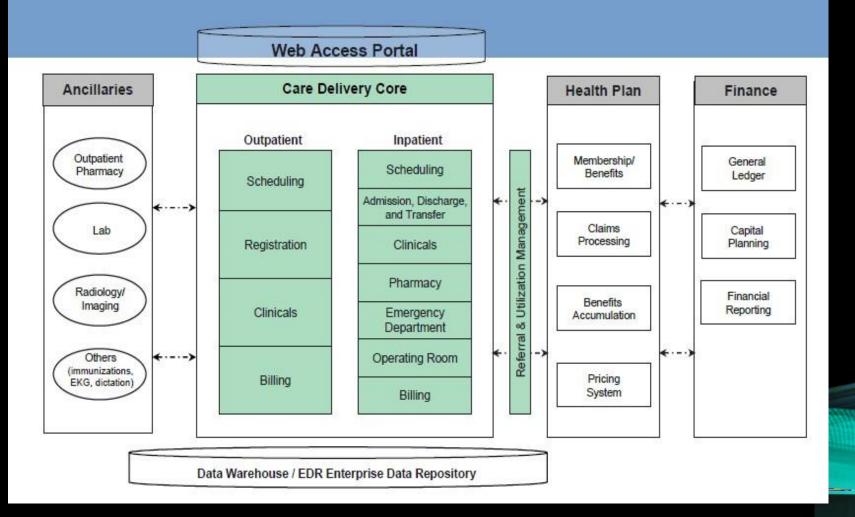
- There was no national strategy for implementing electronic health records;
- There is no national patient identifier;
- The lack of interoperability of EMR/MIS offerings for hospitals, pharmacies, and clinics;
- The need for information in both French and English, which reduces the number of suitable systems.
- Patient access to personal medical records has not been standardized and varies across jurisdictions;
- Inadequate involvement of clinicians and inflexibility in approach; and
- A focus on national rather than regional interoperability

# FINLAND

# POPULATION 5.6 MILLION 338,455 KM<sup>2</sup>



### Scope of Kaiser Permanente HealthConnect™



## KAISER PERMANENTE (HEALTH PLAN), USA

- 304,874 <u>employees</u> (includin g 63,306 nurses and 23,271 physicians as of 2020)
- 12.2 million <u>health</u> <u>plan</u> members,
- 39 medical centers, and 706 medical facilities





# Thank you!

Peeter.Ross@taltech.ee









# **GROUP WORK 2**Peeter.Ross@taltech.ee

### Prof. Peeter Ross, MD, PhD

ICU-RERE ICU-Knowledge Triangle, Innovation: Reinforcing of Education- Research

E-Health & Medical Links

Tallinn University of Technology

East Tallinn Central Hospital, Radiologist

The World Bank, Asian Development Bank, KfW German Development Bank – Consultant SMIS International OÜ, SafeToAct OÜ – Owner

25.09.2022

### Matrix for the implementation of large-scale digital health service

FACTC of E-TRANSFORMATION PREPAREDNESS			PRIMARY HEALTHCARE	HOSPITAL CARE	NATIONAL HEALTH SERVICE	AGENCIES. HEALTH BOARD	MINISTRY OF HEALTH	GOVERNIVIENT. MINISTRY OF DIGITAL TRANSFORMATION	PERSON / PATIENT	DIGITAL HEALTH INDUSTRY
Department or in responsible healthcare digita	stitution for	Digital health experts: - Clinicians - Data analysts - Quality indicator specialists - Project managers - Standardization experts Organisational top management team: - directors - heads of department								
Users of digital applications and	tools,	Health facility information technology infrastructure: - intranet (rack, switches, etc.) - servers, server rooms - digital archive								
		Health Information System (IS) - Electronic Medical Record - Primary care IS - Hospital Management IS								
Central datak registries insfrastructu connectiv	,IT re and	Central resources: - Electronic Health Record - Health Insurance Database - Registries (healthcare resources, disease, etc.) - Public Health/Healthcare Statistics Database								
		Nation-wide information technology network: - Internet access - mobile network - user authentication (mobile-ID, ID-card, RF-ID)								
Legal framev	rk	<ul> <li>Health and Digital Health acts</li> <li>Data privacy and security</li> <li>Accession rights</li> <li>Data capture (opt-in/opt-out)</li> <li>Data and document management (standards, structures, terminologies)</li> </ul>								

### Matrix for the implementation of large-scale digital health service. Use case – e-consultation

FACTOR o	PRIMARY HEALTHCARE	HOSPITAL CARE	NATIONAL HEALTH AGENCIE		PUBLIC HEAL AGENCIES HEALTH BOA	MINISTRY OF HEALTH		GOVERNMENT. MINISTRY OF DIGITAL TRANSFORMATION		INDIVIDUAL PERSON / PATIENT	DIGITAL HEALTH INDUSTRY				
Department or instit responsible for healthcare digitaliza	AREA CI	ital health experts linicians ata analysts uality indicator spe	HEALTHCARE	OSPITAL CARE	NA DO HEAL	esign	of e-co	onsulta	iti <mark>on se</mark>	rvic	USTRY OF EIGITAL SEORMATION	PEF	SON / DIENT		
	r - Pr	roject managers andardization expe	erts												
	Org - di	ganisational top m irectors eads of departmen	_	+	+/-	Р	_				t of Nat Record		Pati	ent	
Users of digital tool applications and serv	infr - in - se <b>ols,</b> - di	Health facility information technology infrastructure: - intranet (rack, switches, etc.) - servers, server rooms - digital archive		Local area networks			+		+/-		N/A		Por	tal	
	- El Heal-Ipr	alth Information Sylectronic Medical Frimary care IS ospital Manageme	Record	Primary care IS	Electroni Medical Record		+		+		+		-		
Central databases, registries, IT insfrastructure and connectivity	- EI - H - Re etc - Pt	ersai neaith		Н	n-wide E ealth Re		nic	Registry of the healthcare professionals. Registry of healthcare facilities.  Referral letter cloud service							
	- m	nobile network	tion technology network	Nation-wide Internet access											
	Re ID-	ser authentication card, RF-ID)	(mobile-ID,	+/-	N//	A	+		+/-		+/-				
Legal framewor	- D - A - D - D	Health and Digital Health and Digital Health privacy and se Accession rights Data capture (opt-indicate and documental Bata and documental	curity n/opt-out) t management		ayment sultatio				Licensing elemedic provider	ine	Secure authentication (mID; ID-card)				